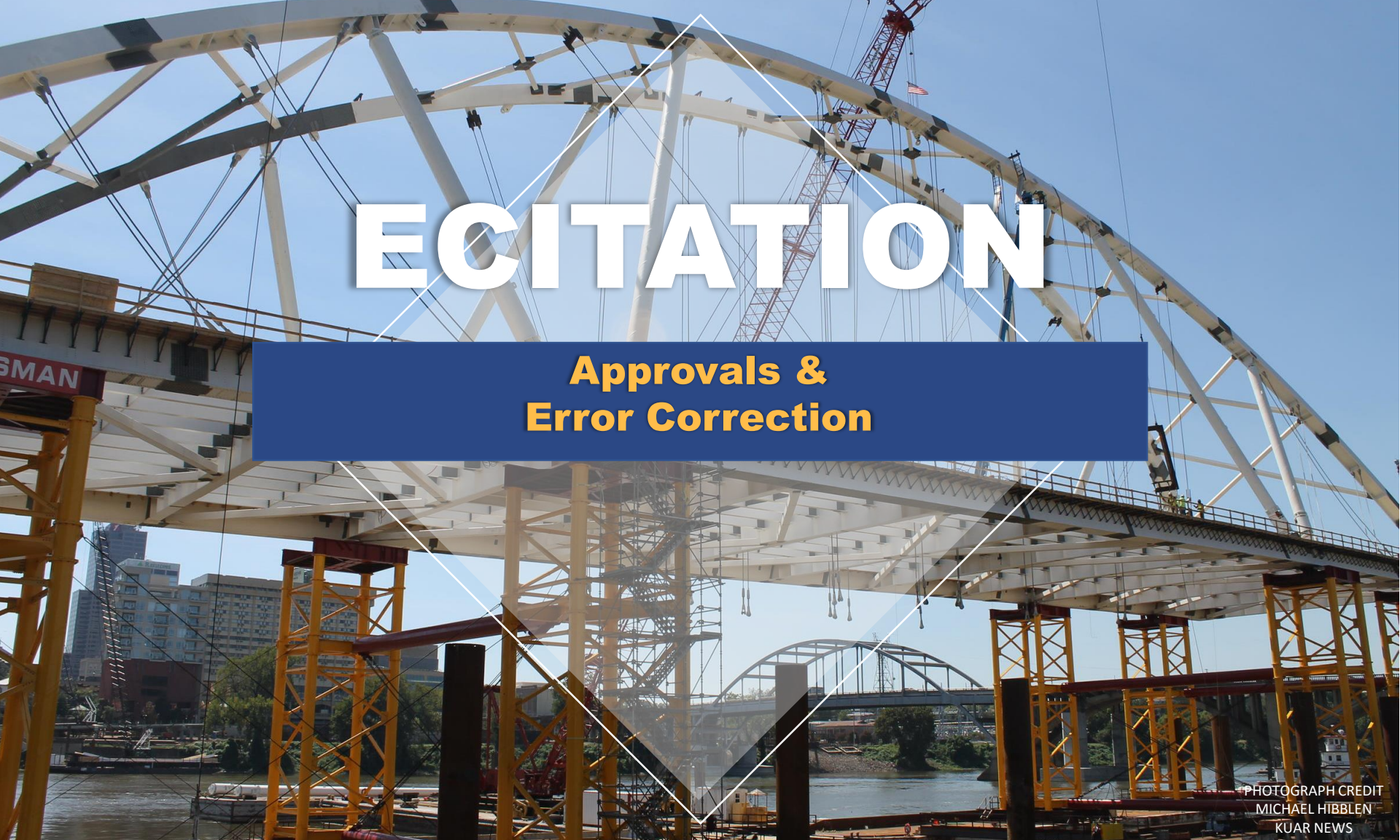




ECITATION

**Approvals &
Error Correction**

PHOTOGRAPH CREDIT
MICHAEL HIBBLER
KUAR NEWS

#2017ACAP

Building Bridges

Arkansas Court Automation Program Systems Conference 2017

ECITATION APPROVALS

#2017ACAP

- CZAECIT
 - Court, Location, Agency, Area
- Validation
 - Validation of citations
- Approvals
 - Approving citations into contexte which creates the cases in Contexte

ECITATION ERRORS

#2017ACAP

Error correction

- Error: Driver License exists with different person information
 - Defendant ID correction
- Error: The due date for 11-55-222 must be on or after system date
 - Violation Date/Time correction
- Error: Officer John Doe cannot be found in Contexte
 - Officer Party correction
- Error: No uniform bail/penalty rule is set up for 11-1-112 in CTRUBPS
 - Contact ACAP Helpdesk



ContexteFE 5.2 GUAGMNU (HELPDESK)

- Contexte Applications Menu
 - ACS General Main Menu
 - Contexte Main Menu
 - ACS eTraffic Main Menu
 - ACS SessionDirect Main Menu
 - ACS CaseStats Main Menu
- Personal Menu

Direct Access:

Type	Description	Object
ACS General Main Menu		*GENERAL
Contexte Main Menu		*COURTS
ACS eTraffic Main Menu		*ETRAFFIC
ACS SessionDirect Main Menu		*NCPMAIN
ACS CaseStats Main Menu		*CASESTATS

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