Triple Word Score

Arranging Data Tiles to Spell Q-U-A-L-I-T-Y

Who's playing?

- Scott E. Graves, Ph.D
  - **Director of the Office of Research and Justice Statistics**
  - **Since June**
- Joe Beard, Research Analyst

Data! What is it good for?

- Managing cases
- Fulfilling mandates (Statutes, Grants, High Court)
- Increasing Transparency and Accountability
- Supporting resource requests
- Informing public policy
- Performance management
- Other uses?

Performance Management – Putting the Pieces in Place

1. Clarify Performance Goals

2. Develop Measurement Plans

3. Respond to Feedback

4. Document Success

How Do I Win?
Setting Performance Goals

- What's a reasonable performance goal?

  - **Should reflect desirable outcomes**
  - **May be aspirational, but achievable**

- Sources for performance goals

  - **Past performance?**
  - **Comparable jurisdictions?**
  - **Authoritative prescriptions?**

Dealing out the Monthly Reports

- Based on the CourTools

- Sent out on the 15th of each month with data from the prior month

- Quarterly reports summarize the previous three months

Your Draw: The Monthly Report

Criminal Case Report

Start Date 1/1/2019	**End Date** 5/31/2019	**Circuit** All	**County** All	**Division** All	**Location** All	**Case Type** All

Pending Start	Filing	Disposition	Pending End	Clearance Rate
84,965	23,903	20,610	88,258	86%

ATN at Filing	ATN at Disposition
85%	85%

Manner of Filing

FELONY

- REOPEN
- OTHER
- NEW
- Appeal
- Transfer
- reactivated

Manner of Disposition

- DISMISSED
- NOL PROSSED
- TRANSFER
- JUDGMENT
- OTHER

Tile 1 – Time to Disposition

Time to Disposition

|	
0-120 Days	33.34%
121-240 Days	29.24%
241-360 Days	16.06%
360+ Days	21.36%
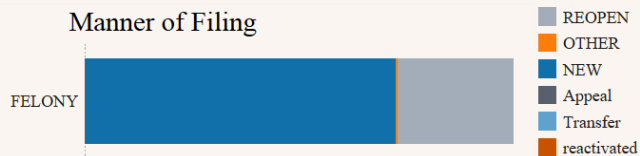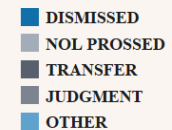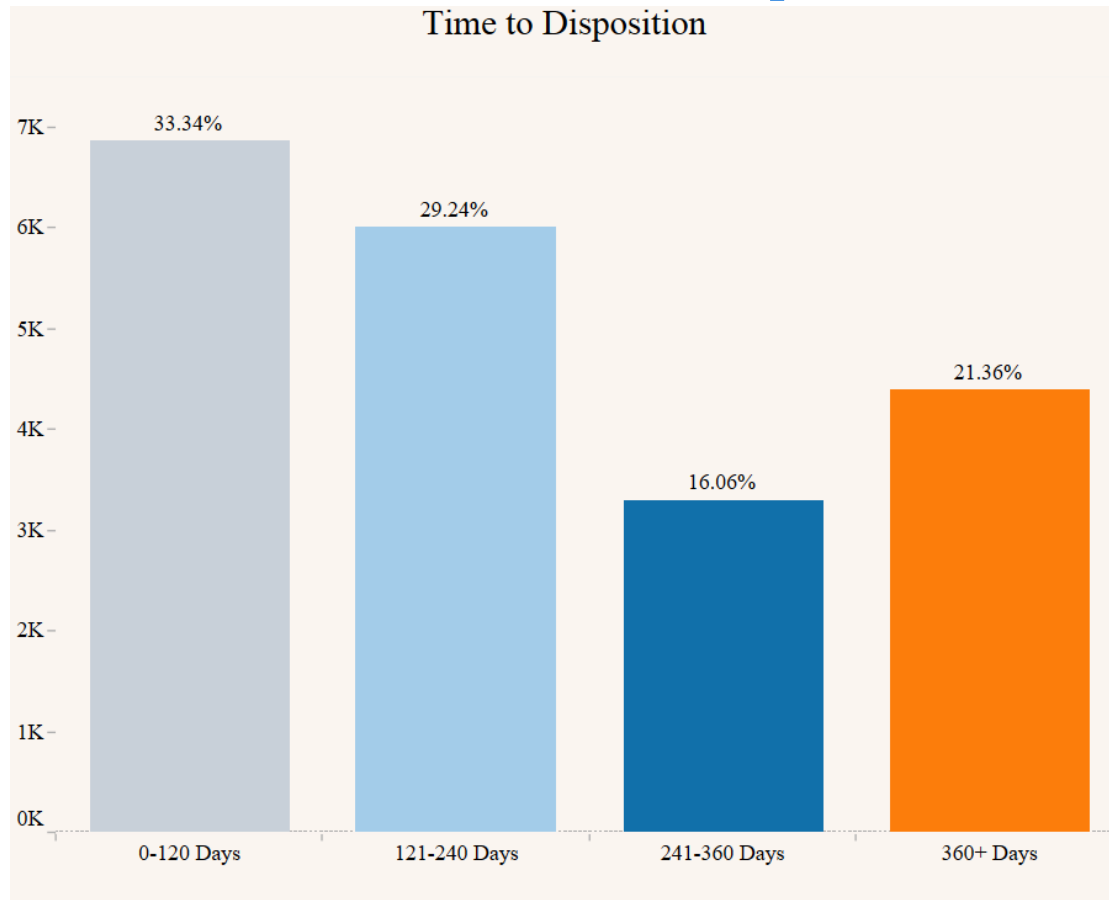
How good is your draw?

- Peak in the low column

- Continued decline as time increases

- Bump in the last column

  - **What is holding up cases disposed in more than a year?**

- Are the data measuring what they should be?

Tile 2 – Age of Active Pending

Age of Active Pending

- 0-120 Days: 18.65%
- 121-240 Days: 11.40%
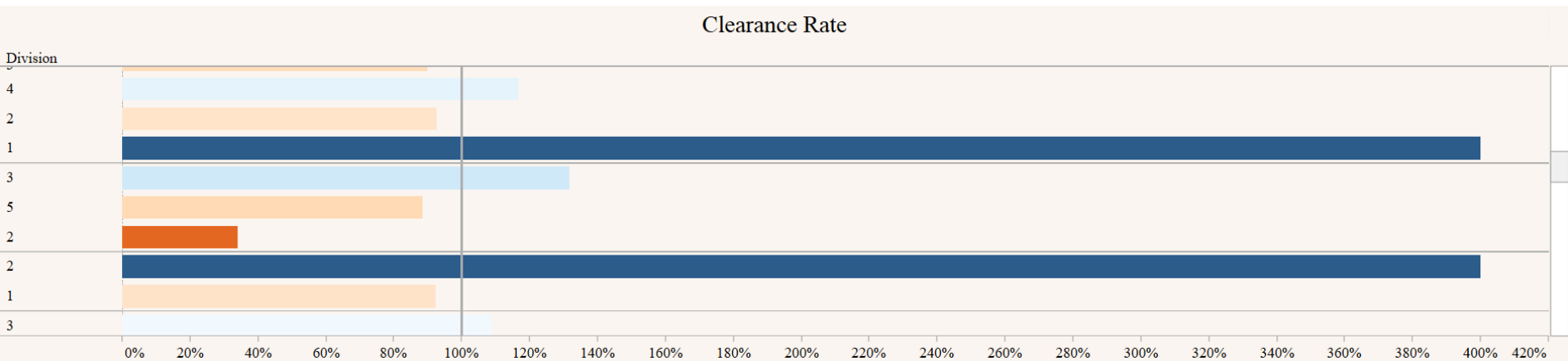- 241-360 Days: 8.15%
- 360+ Days: 61.80%
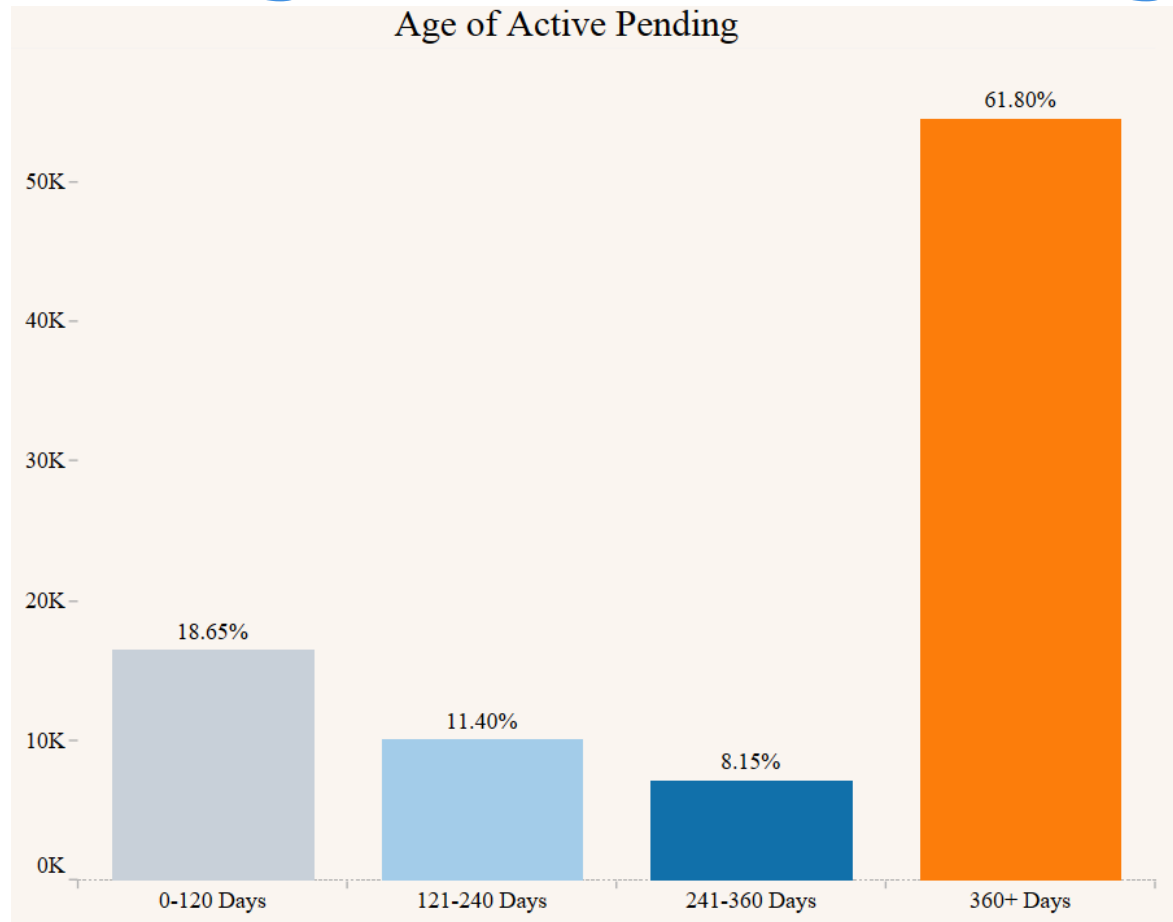
How good is your draw?

- Many cases > 360 days
- Are inactive cases being handled properly?
- What kinds of cases are lingering?
  - **Types of filing**
  - **Disposition types**
- Are the data measuring what they should be?
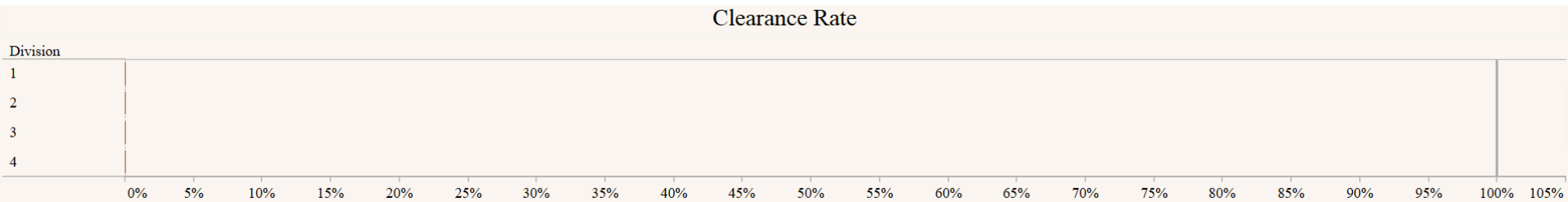
Tile 3 – Clearance Rate
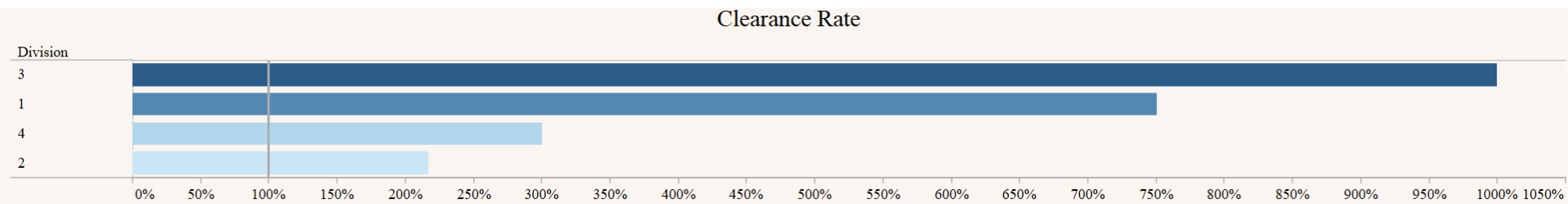
How good is your draw?

- Lots of variation across divisions/courts

- Figures may vary across time for a number of reasons

- Longer spans of data gives better indications of success

- Can also be affected by active/inactive designations

What if you get a bad draw?

Clearance Rate

Division																					
1																					
2																					
3																					
4																					

0% 5% 10% 15% 20% 25% 30% 35% 40% 45% 50% 55% 60% 65% 70% 75% 80% 85% 90% 95% 100% 105%

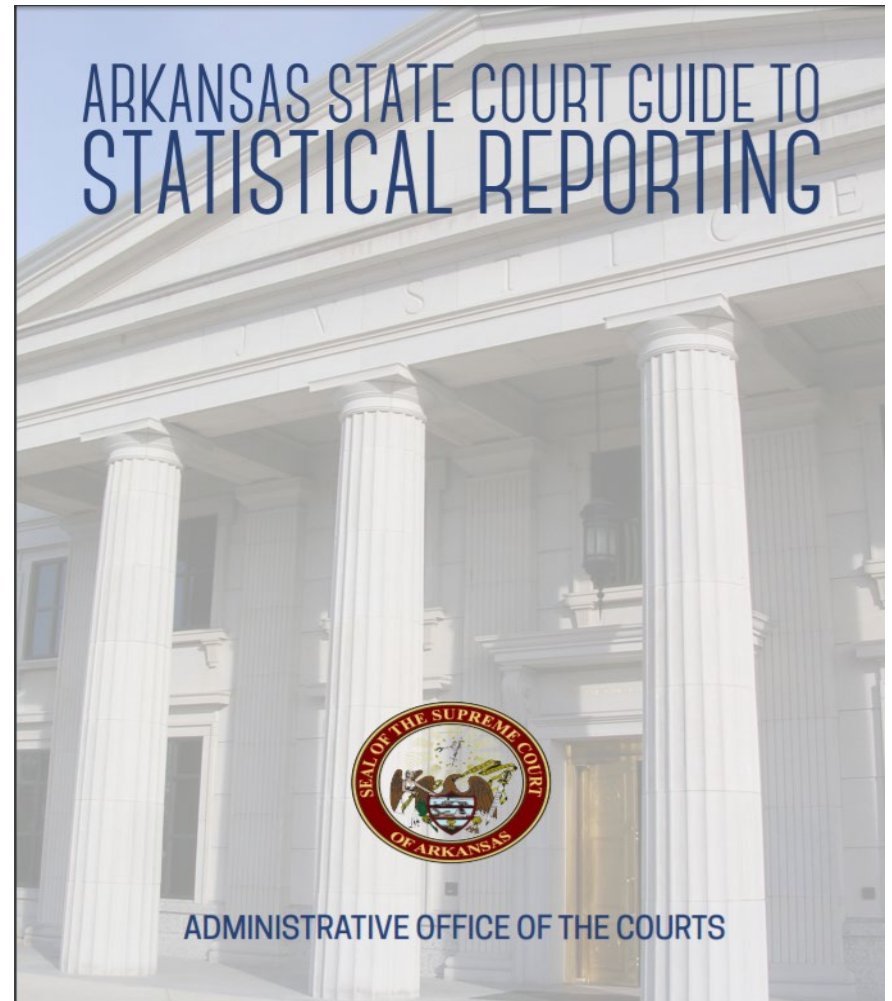# Further investigation... the previous month

Clearance Rate

Getting the Tiles for Q-U-A-L-I-T-Y

- Accurate and consistent use of codes

- Checking for errors and cleaning when possible

- Use the reports to inform practice

- If you want a deeper dive into some curious results, ask!

Are there rules?

- Sure!

ARKANSAS STATE COURT GUIDE TO STATISTICAL REPORTING

ADMINISTRATIVE OFFICE OF THE COURTS

Thank You!

Where do I go next?

Beginning at 3:10 p.m.

Main Room: Out of Jail Free… Legislative Audit

Ambassador III: eFiling… Best Practices

Ambassador I: Collecting Clues, Juggling Judgments

Ambassador II: Matching Pieces… Session Direct
Processing in Court (continues)

Consulate I: Improving Specialty Court, Compliance
and Probation Monitoring

Envoy: Contexte with Friends