



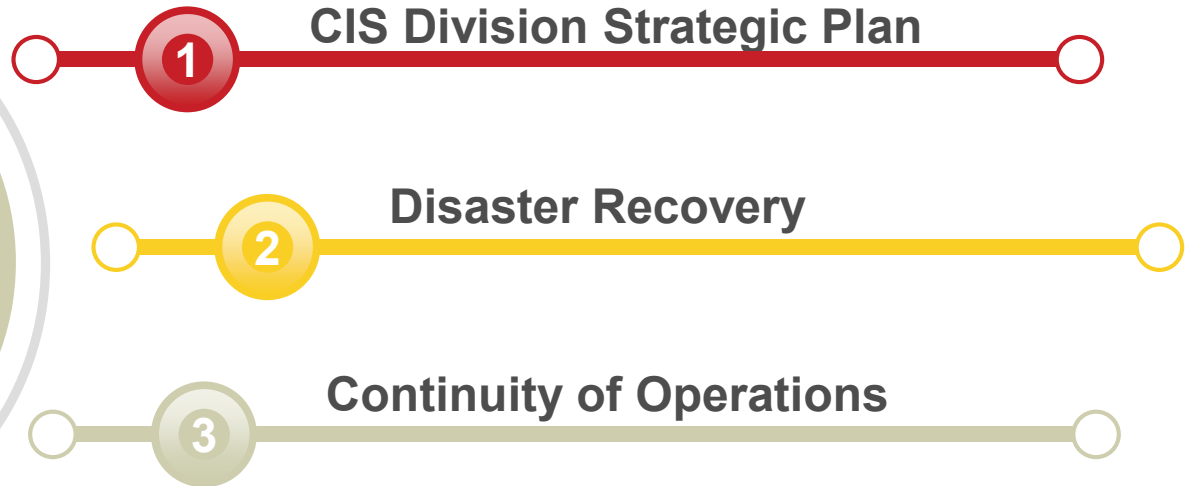
Strategic Moves:
Advancing the Pieces for Future Wins
Cecil Davis and Dain Couch

Mission and Vision

- Our mission is providing technology to ensure justice.
- Our vision is innovative technology supporting access to justice anytime, anywhere, on any device.



Introduction

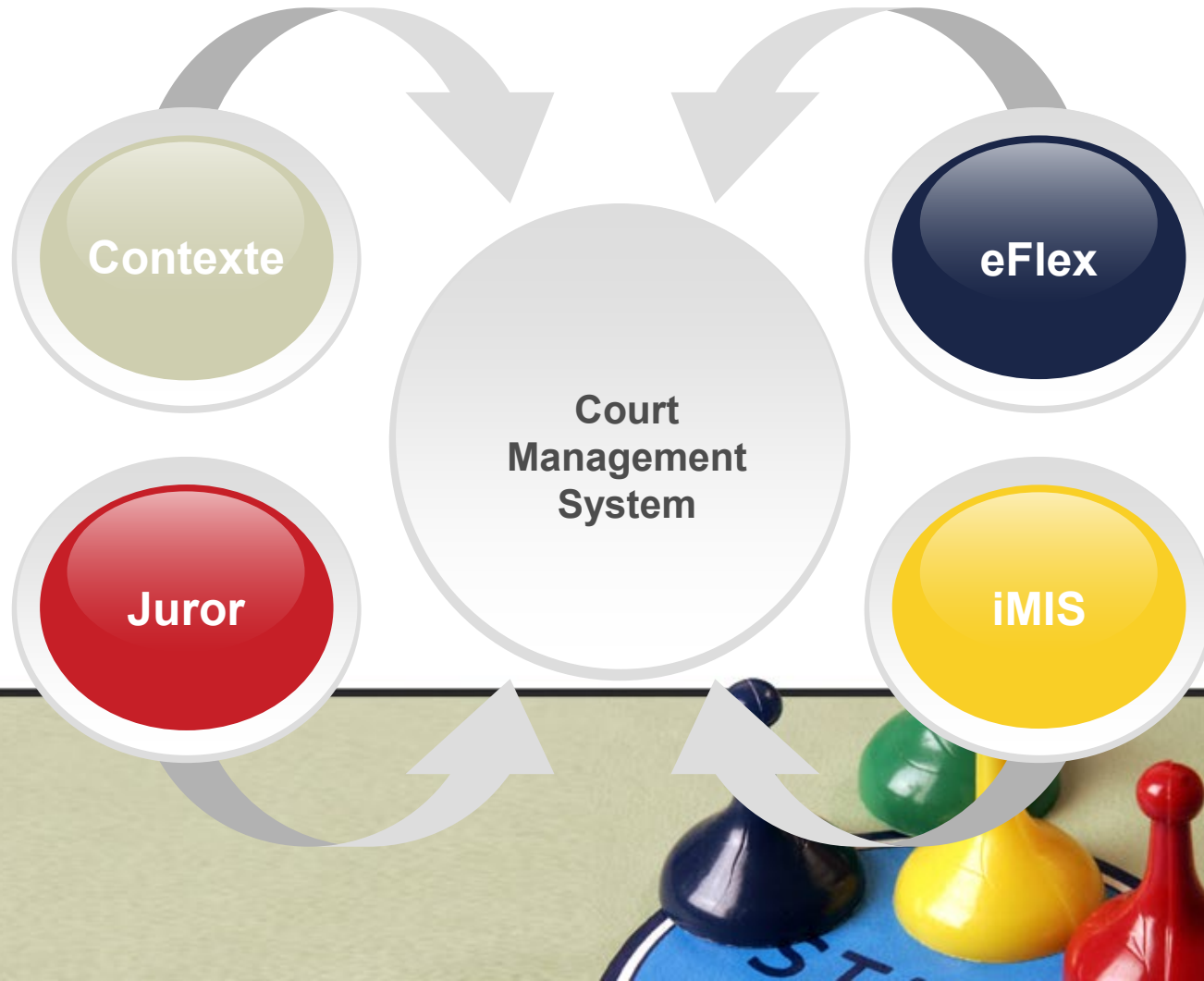


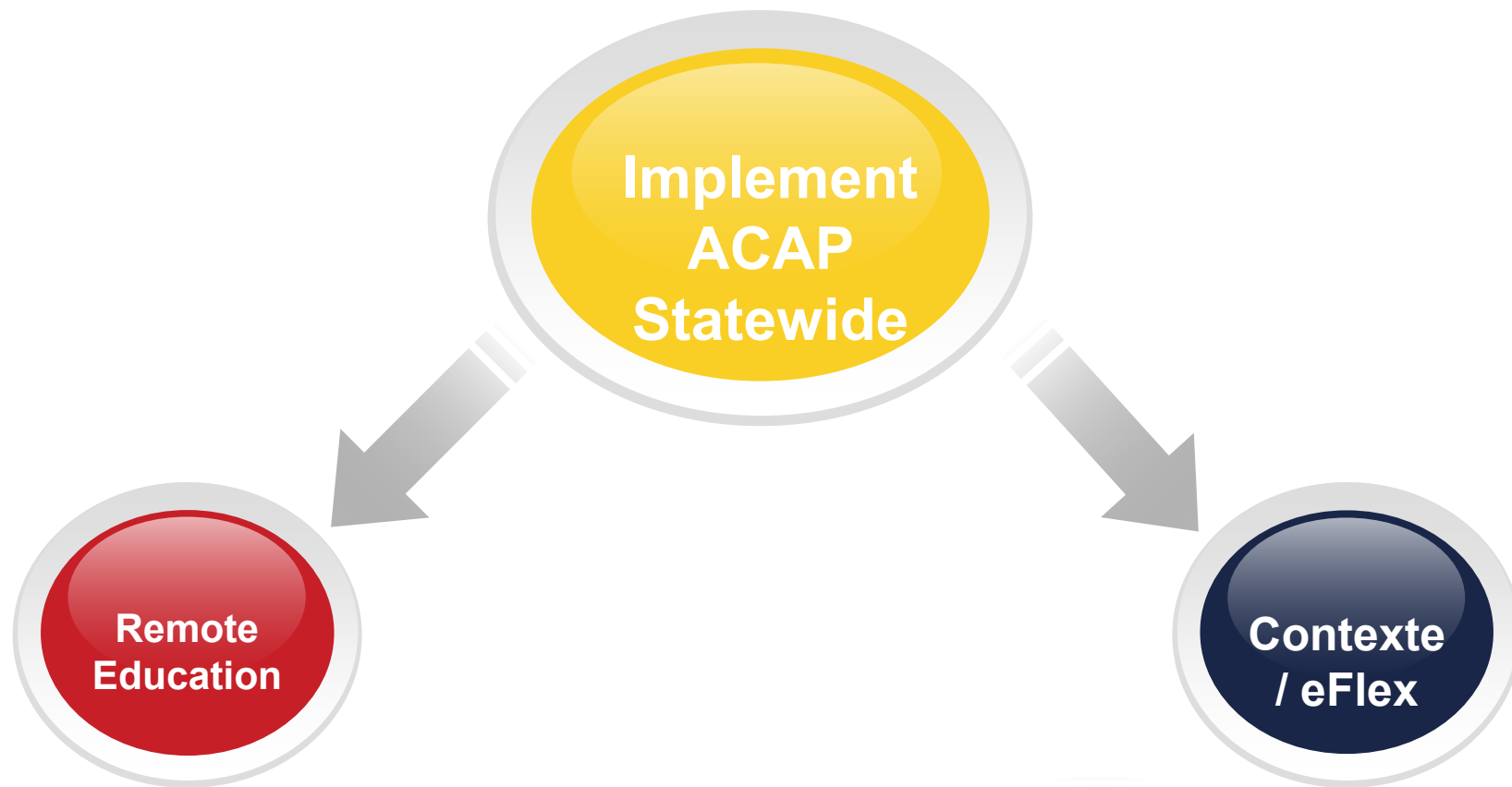
CIS Division Strategic Plan

- Improve the Arkansas Court Automation Programs (ACAP)
- Implement ACAP Statewide
- Improve the Court Systems IT Infrastructure
- Improve Operations Management
- Improve Communications with and between Customers and Peers
- Improve Technology Education and Consultation to Customers and Staff

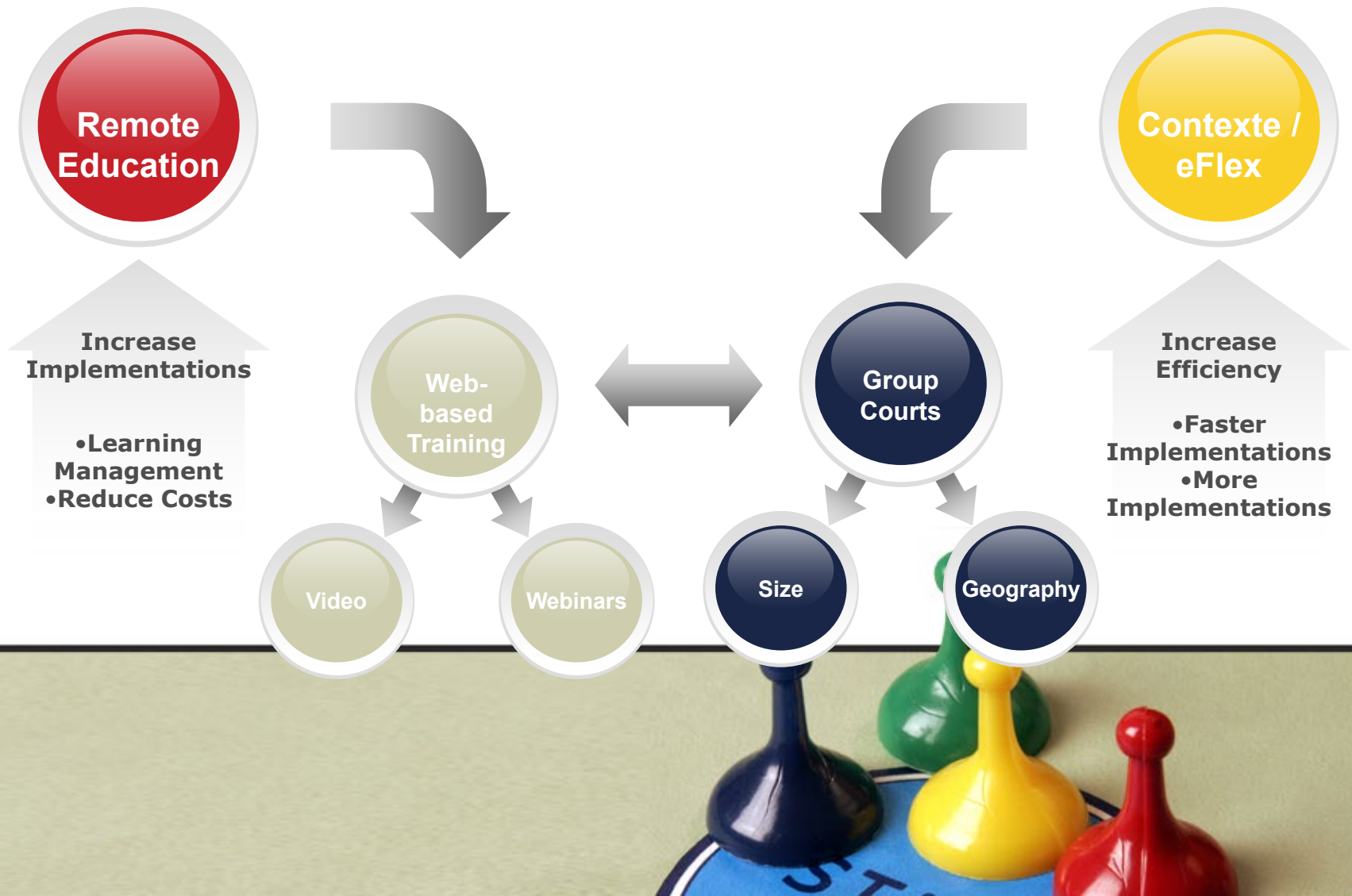


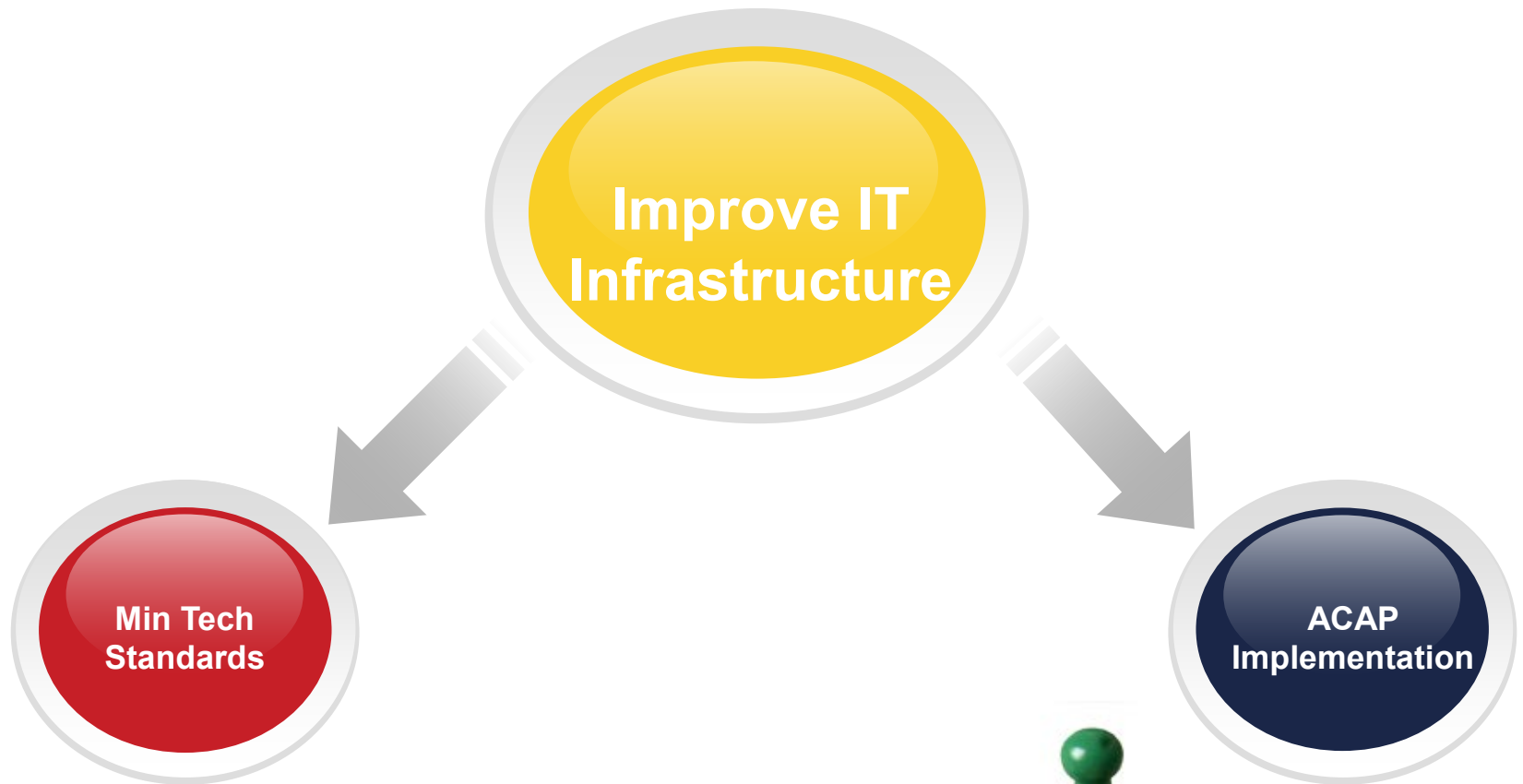
Improve the Arkansas Court Automation Programs





Implement ACAP Statewide





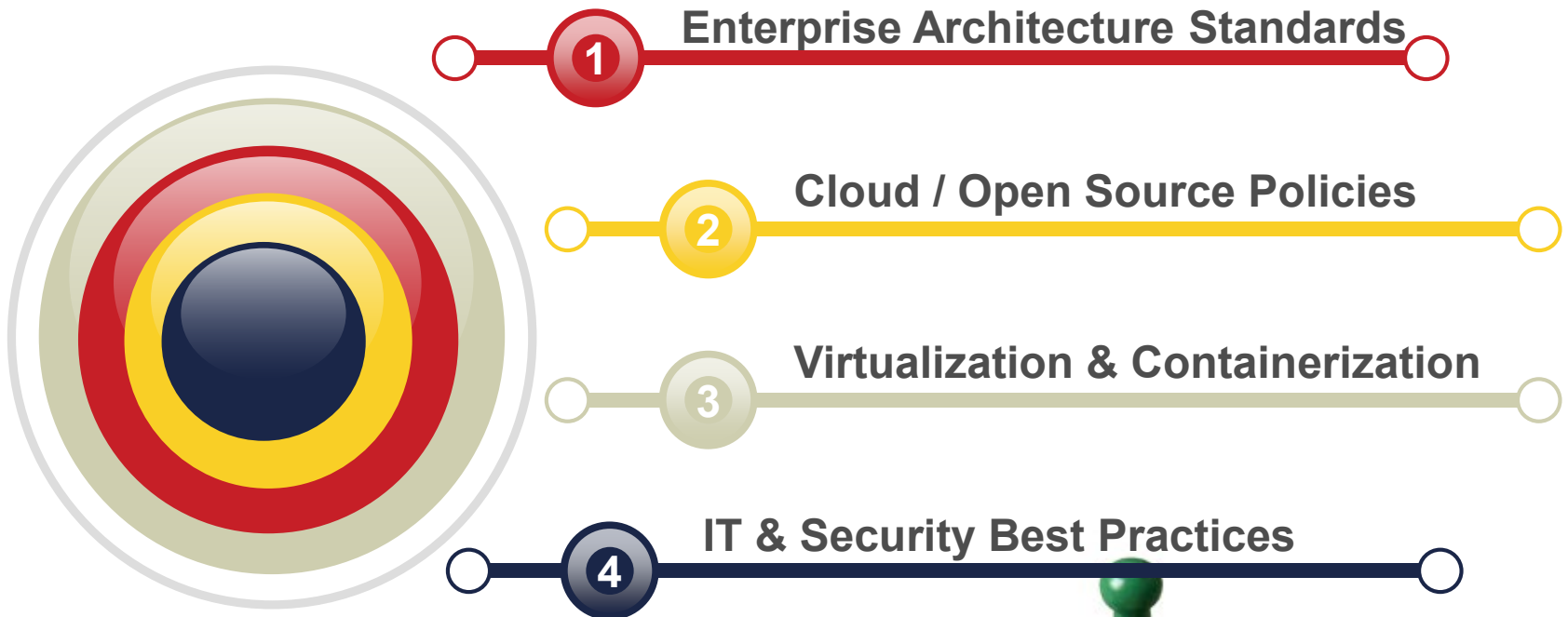
Establish and Maintain Minimum Technology Standards



- 1 Consult with other Jurisdictions
- 2 Technology Trends Analysis
- 3 Geographic Population Standards
- 4 Help Courts Achieve Standards

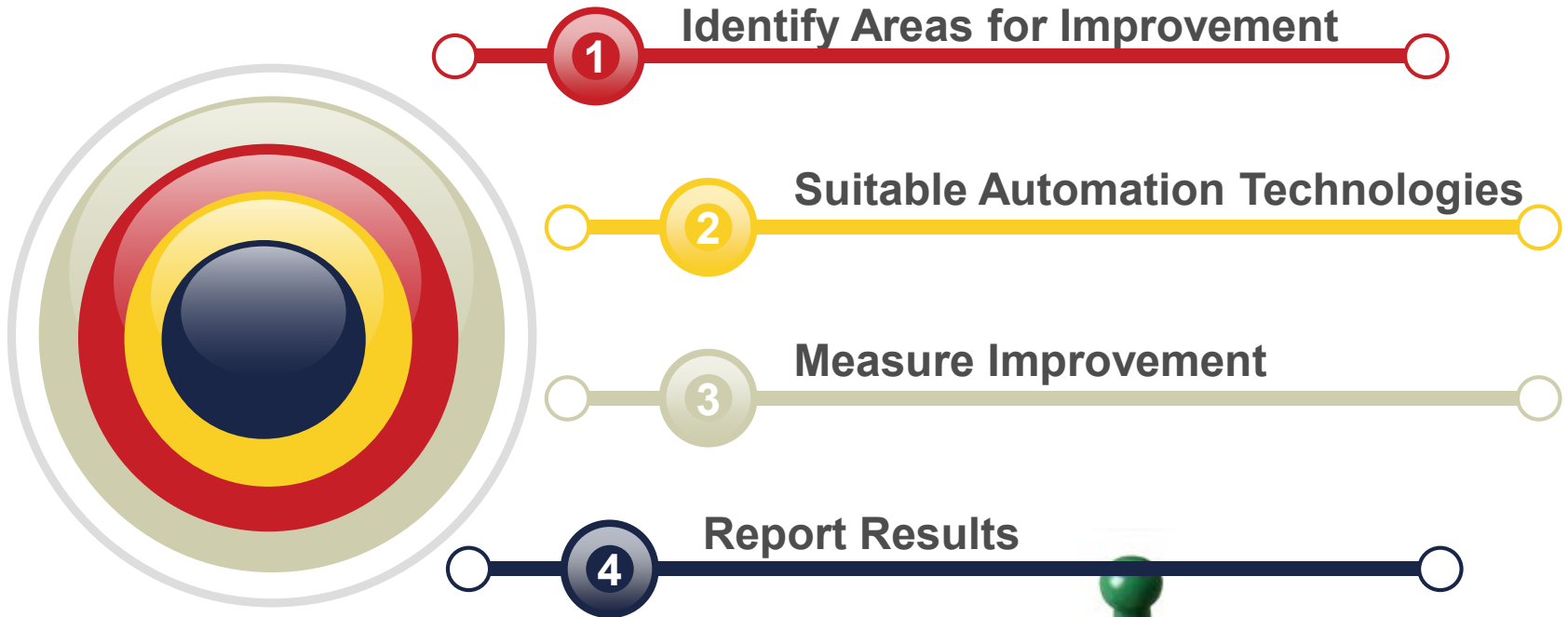


Adopt Standards to Support Improvement and Statewide Implementation of ACAP Systems

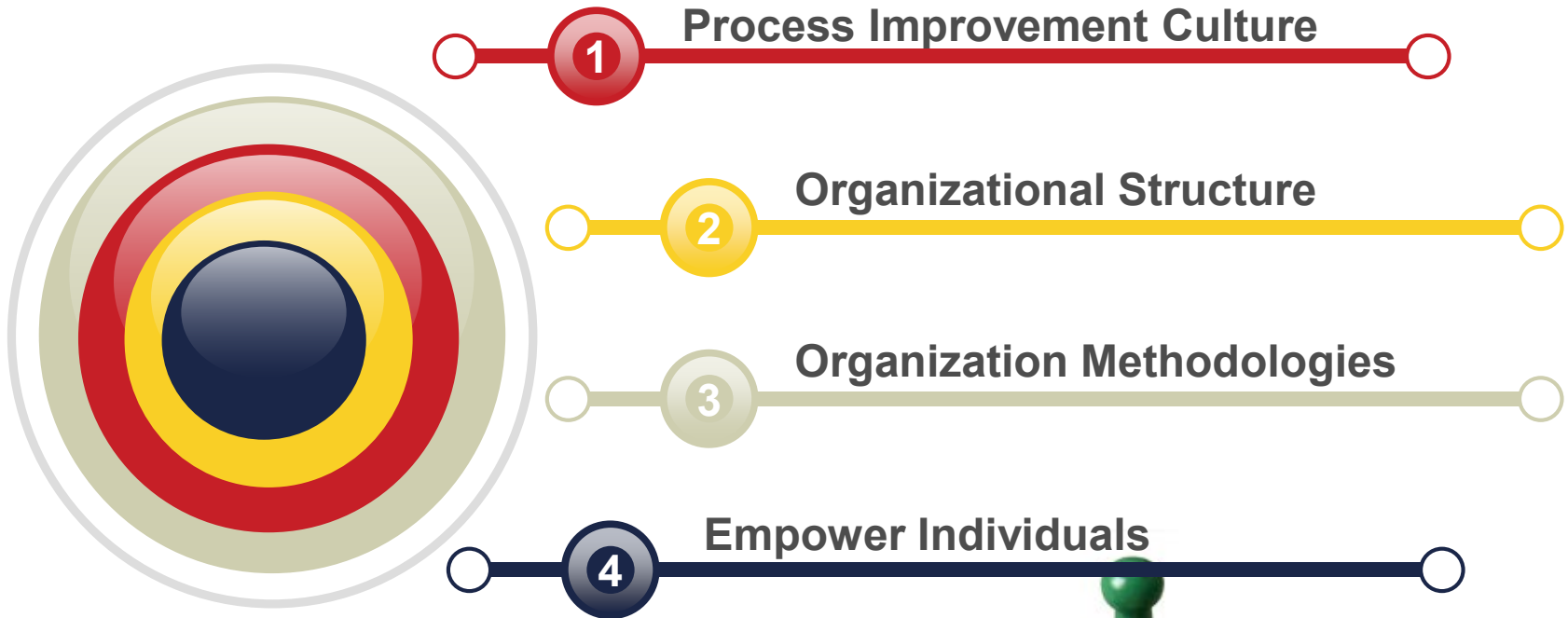




Implement Automation Solutions to Improve Efficiency



Improve the CIS Division's Organization to improve Efficiency

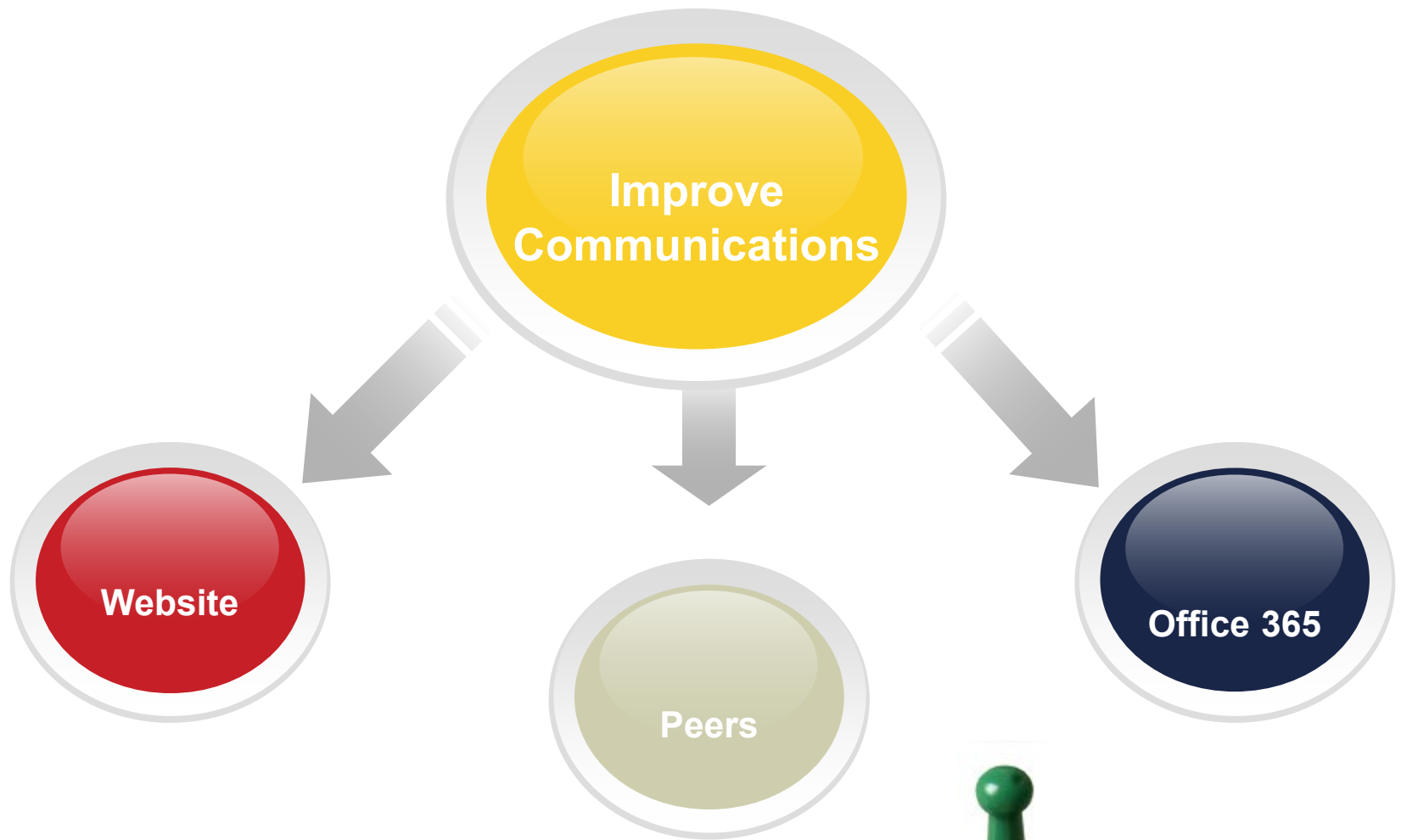


Improve Project and Operational Performance



- 1 Centers of Excellence
- 2 Revise SLA
- 3 Prioritize Projects & Operations





Improve the Arkansas Judiciary Website



Improve Peer to Peer Communications

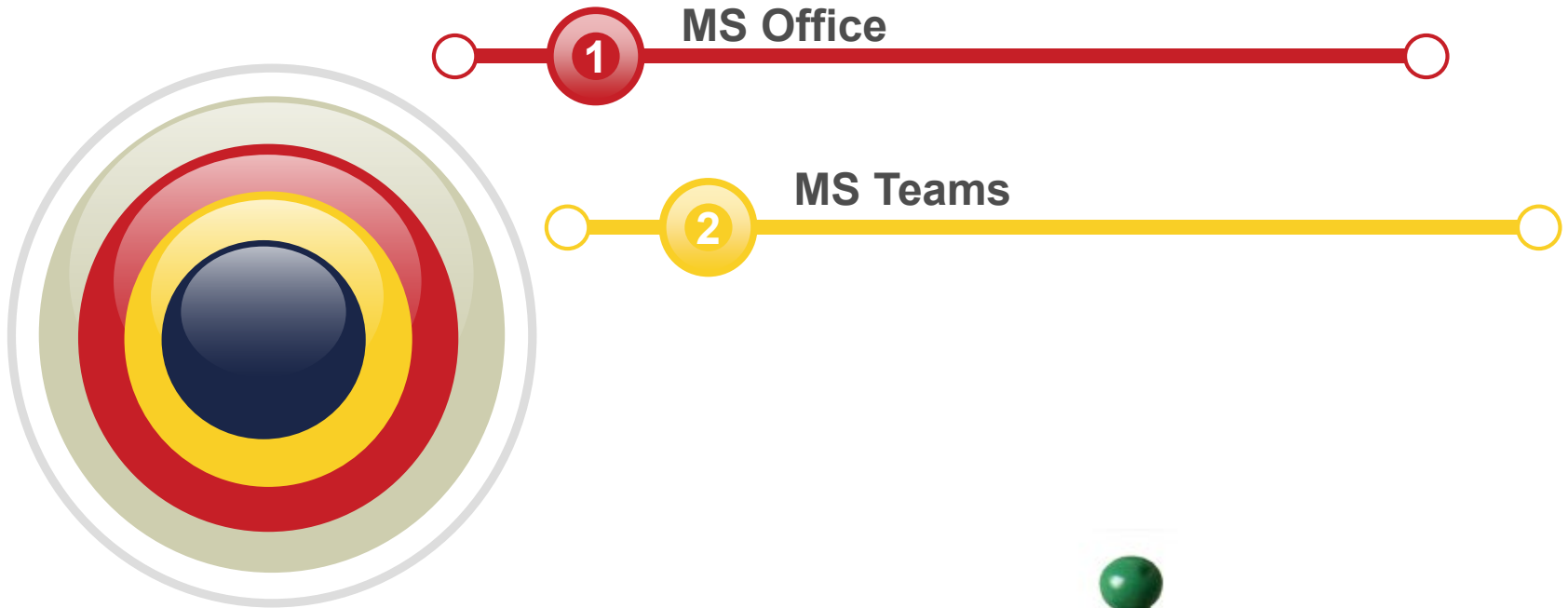


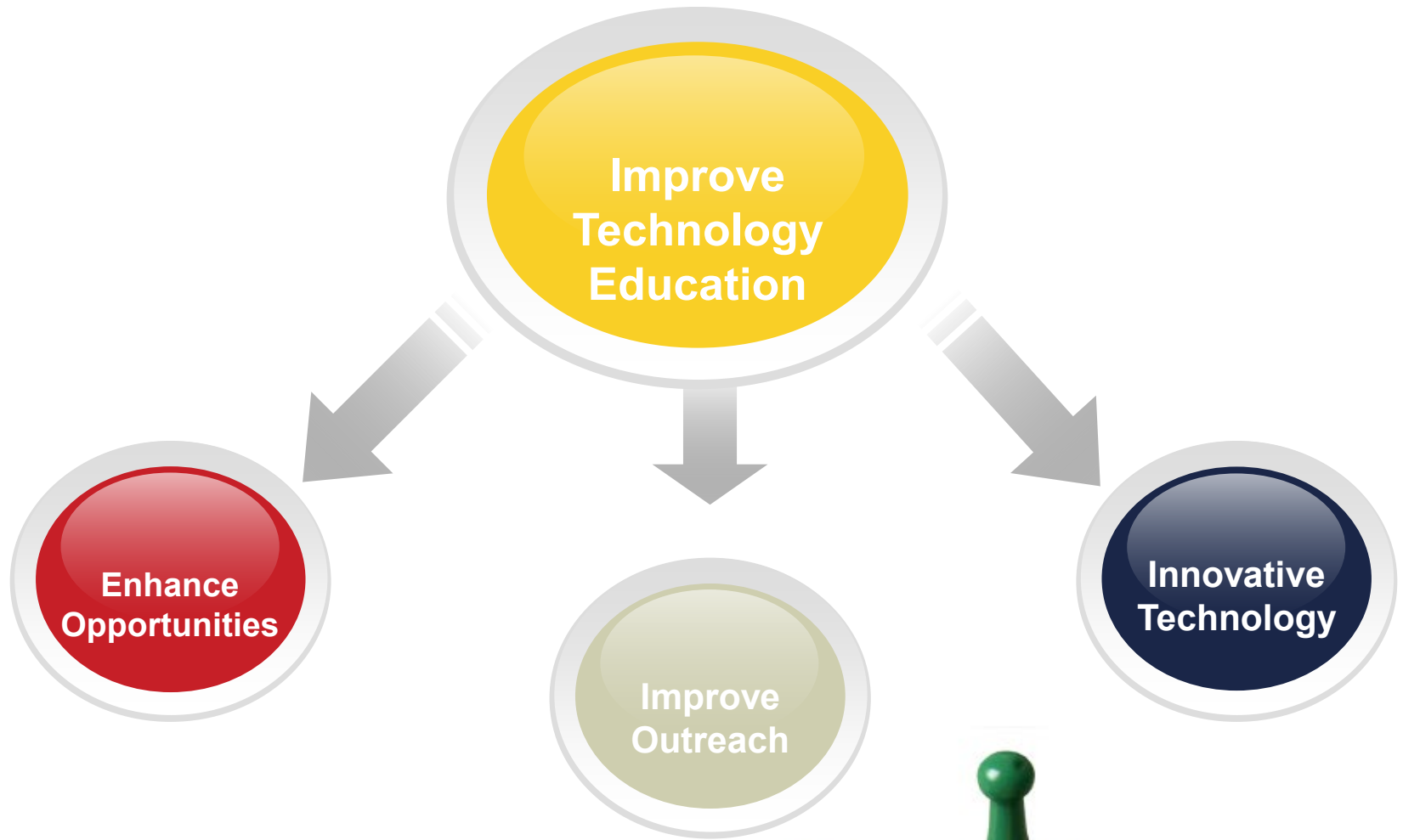
1 CITOC – MS Teams

2 Conferences



Provide Office 365 to all State Court Employees





Enhance Technology and Cybersecurity Education for the Courts and other Agencies



1 ACAP Conference

2 Agency Publication

3 Cyber Security Month



Improve outreach to courts to assist in the selection and implementation of new technologies



1 Publish Court Technology Solutions



Champion Innovative Technology, Cybersecurity and Technology Best Practices for the Judiciary



○ **1** Early Adopters ○

○ **2** Assist with Technology Selection ○





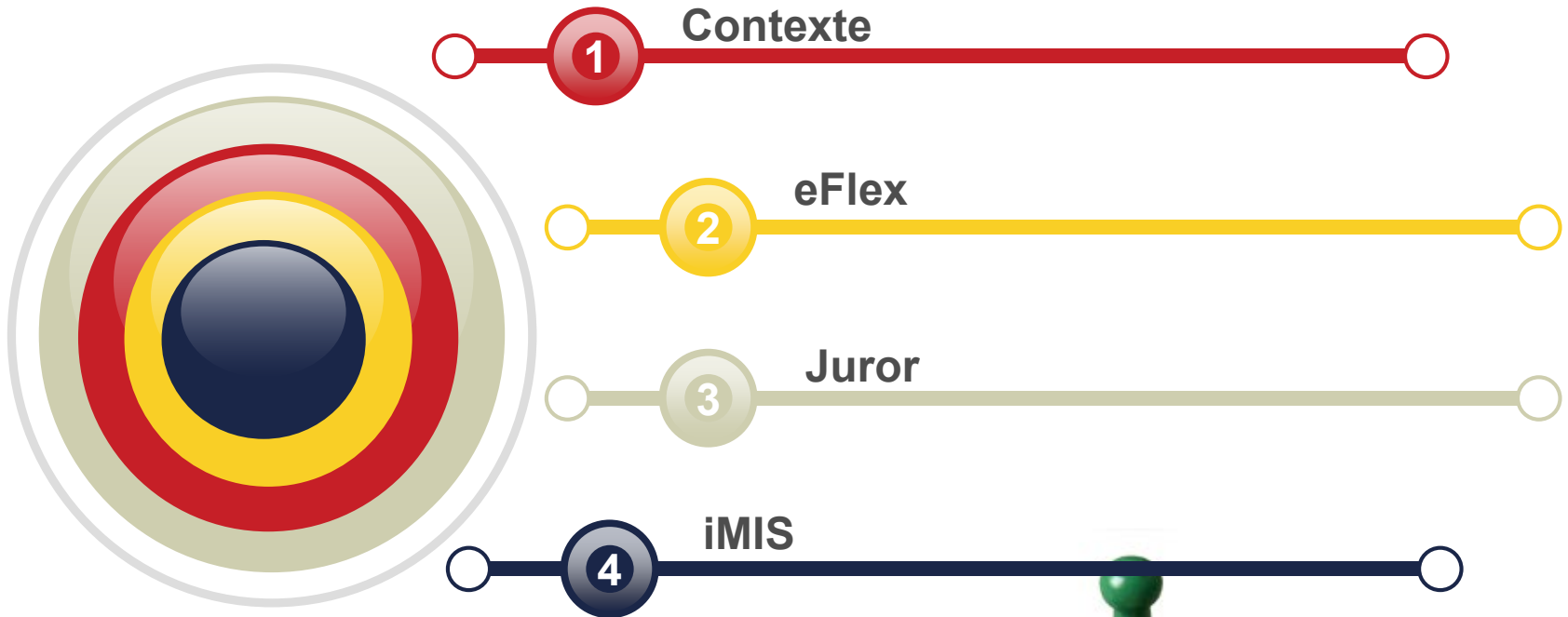
Disaster Recovery

Disaster Recovery

Disaster recovery is a set of policies, tools and procedures to enable the recovery of vital technology infrastructure and system following a natural or man-made disaster.



Vital Technology



Policy Drivers



○ — **1** — **Recovery Time Objective** — ○

○ — **2** — **Recovery Point Objective** — ○



Tools



○ — **1** — Replication – RTO & RPO — ○

○ — **2** — Backup - RPO — ○



Procedures



○ — **1** — **Systems Team** — ○

○ — **2** — **Database Administrators** — ○





Thank You!