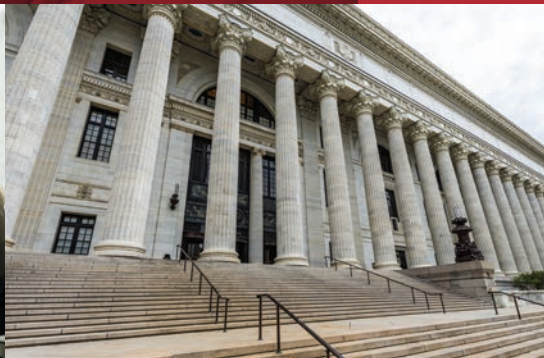


ALTERNATIVE DISPUTE RESOLUTION COMMISSION

*Continuing Mediation Education,
Continuing Legal Education and
Training Programs Catalog*



2021



"Supporting Courts, Ensuring Justice"



On behalf of the Arkansas Alternative Dispute Resolution Commission, I'm pleased to present the 2021 Mediation Training and Continuing Mediation Education Catalog. This catalog contains information about certification, mediation training courses and continuing mediation education opportunities.

Each year, the Commission sponsors a series of courses that serve as the building blocks of mediation training. While anyone may take the courses, they are specifically designed to satisfy the training requirements for mediator certification. We are fortunate to work with nationally recognized faculty and to have a staff that strives to create a learning environment that is second to none.

For mediators who are certified, we offer a variety of continuing education opportunities. On odd-numbered years, we offer continuing mediation education (CME) programs in locations throughout the state. These regional programs utilize local mediators, attorneys and other professionals as faculty to present on topics tailored to meet the needs of that area, as well as the state as a whole. On even-numbered years, we offer a statewide conference in which national speakers are invited to our state to share their experience and expertise.

While one of the Commission's goals is to serve the needs of certified mediators with high-quality education programs, it is also our goal to educate attorneys, judges and the general public on the uses and benefits of mediation. To that end, anyone is welcome to attend our continuing education programs or training courses.

I hope that you find this catalog helpful, and that you are able to attend one of these engaging educational programs.

Sincerely,

Cheryl Anderson

Chair

Arkansas Alternative Dispute Resolution Commission

ADR COMMISSION STAFF

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Mediation Program
Stephanie.Smith@arcourts.gov

ARKANSAS ADR COMMISSION

625 Marshall Street
Little Rock, AR 72201
(501) 682-9400
arcourts.gov/administration/adr

2021 PROGRAM DATES

**JANUARY 7, 2021 - ZOOM
WEBINAR CME/CLE PROGRAM**

**JANUARY 28, 2021 - ZOOM
ADR COMMISSION MEETING**

**FEBRUARY 4, 2021 - ZOOM
WEBINAR CME/CLE PROGRAMS**

**FEBRUARY 17-19, 2021 - ZOOM
20-HOUR FAMILY MEDIATION TRAINING**

**FEBRUARY 25, 2021 - ZOOM
MEDIATOR ETHICS, LAW AND GENERAL PRACTICES**

**MARCH 4, 2021 - ZOOM
WEBINAR CME/CLE PROGRAM**

**MARCH 18, 2021 - ZOOM
ACCESS AND VISITATION MEDIATION PROGRAM
ORIENTATION SESSION**

**APRIL 1, 2021 - ZOOM
WEBINAR CME/CLE PROGRAM**

**APRIL 29, 2021 - ZOOM
ADR COMMISSION MEETING**

**MAY 6, 2021 - ZOOM
WEBINAR CME/CLE PROGRAM**

**JUNE 3, 2021 - ZOOM
WEBINAR CME/CLE PROGRAM**

**JULY 1, 2021 - ZOOM
WEBINAR CME/CLE PROGRAM**

**JULY 19-23, 2021 - LITTLE ROCK
40-HOUR CIVIL TRIAL COURT MEDIATION TRAINING**

**JULY 29, 2021 - ZOOM
ADR COMMISSION MEETING**

**SEPTEMBER 10, 2021 - LITTLE ROCK
ACCESS AND VISITATION ADVANCED CME PROGRAM**

**SEPTEMBER 20-24, 2021 - LITTLE ROCK
40-HOUR FAMILY MEDIATION TRAINING**

**OCTOBER 28, 2021 - ZOOM
ADR COMMISSION MEETING**



CERTIFICATION

Mediators eligible to mediate cases from the Arkansas Circuit Courts for compensation must be certified by the Arkansas ADR Commission. The Commission has established standards for mediator certification, professional conduct and discipline with which applicants must comply in order to be included on the Roster of Certified Mediators. The Roster is provided to every circuit court judge in the state, posted to our website and made available to anyone who contacts our office seeking a mediator.

There are four categories of certification: civil, probate, domestic relations and juvenile. The education, training and practical experience requirements vary for each of the categories, and the specifics are set out in the *Requirements for the Certification of Mediators for Circuit Courts*.

Certified mediators are required to adhere to ethical standards and are subject to a disciplinary process. The Commission has no authority over mediators who are not certified.

CONTINUING MEDIATION EDUCATION

In order to maintain good standing, certified mediators must complete six hours of continuing mediation education (CME) each reporting period. The reporting period begins on September 1 and ends on August 31. On even years, the Commission hosts a statewide ADR conference. On odd years, the Commission conducts regional CME programs. These regional programs are held in Central, Southeast, Southwest, Northeast and Northwest Arkansas.

Duplicate attendance of regionals is not available for CME credit.

Additionally, programs conducted by other organizations and individuals may be approved by the Commission for CME credit. The application for CME course approval can be found on the Commission's website at:

arcourts.gov/administration/adr/training.



ARKANSAS ADR COMMISSION

REQUIREMENTS FOR THE CERTIFICATION OF MEDIATORS FOR CIRCUIT COURT OVERVIEW

	CIVIL	PROBATE	DOMESTIC RELATIONS	JUVENILE
EDUCATION	Juris Doctorate or equivalent; or Master's Degree or higher	If the applicant meets the qualifications for certification in the civil or domestic relations category, they qualify for certification in the probate category	Juris Doctorate or equivalent; or Master's Degree or higher; or Bachelor's Degree with two years work experience in family and marriage issues*	Juris Doctorate or equivalent; or Master's Degree or higher; or Bachelor's Degree with two years work experience in family and juvenile issues*
TRAINING	40-Hour Mediation Training		40-Hour Basic Mediation Training and 20-Hour Family Mediation Training or 40-Hour Family Mediation Training	40-Hour Mediation Training and 20-Hour Family Mediation Training and Juvenile Court Overview for Mediators or 40-Hour Family Mediation Training; and Juvenile Court Overview for Mediators
PRACTICAL EXPERIENCE	Observe, co-mediate or mediate two cases from the civil division of the Arkansas Circuit Court		Observe, co-mediate or mediate two cases from the domestic relations division of the Arkansas Circuit Court	Complete the Juvenile Mediation Mentor Program (<i>contact the Commission Coordinator</i>)

*Qualifying work experience is determined by the ADR Commission.

The *Requirements for the Certification of Mediators for Circuit Courts*, as well as all other rules pertaining to certified mediators, and the application for certification are available online at arcourts.gov/administration/adr.

2021 ARKANSAS ADR WEBINARS

JANUARY 7, 2021

8:30 – 10 a.m.

Jeff Thompson, Ph.D.

Crisis Counselor I AAS Psychological Autopsy Investigator

The Neuroscience of Resilience: Applications to Conflict Resolution/Mediation

FEBRUARY 4, 2021

8:30 – 10 a.m.

Hadley Hindmarsh, JD/AAL, Moderator

Stay in Your Lane! A Panel Discussion on the Role of AALs in Mediation

MARCH 4, 2021

8:30 – 10 a.m.

Matt Milligan, Assistant Professor,

Director of the Institute for Conflict Management, Lipscomb University

Negotiation Ethics: Bargaining with Unscrupulous Partners

APRIL 1, 2021

8:30 – 9:30 a.m.

Chris Gomlicker, Mediator/Attorney

Case Law Update

MAY 6, 2021

8:30 – 10 a.m.

Tracy Allen, Distinguished Professor

Lipscomb University Institute for Conflict Management

***Middle Hour Negotiations and Why Brackets and Mediator Proposals
Should be Used Only in Desperation***

JUNE 3, 2021

8:30 – 9:30 a.m.

TBA

Current Topics in Mediation

JULY 1, 2021

8:30 – 10 a.m.

Cynthia Greer, Ed.D., M.D.R., M.Ed.

Lipscomb University Institute for Conflict Management

***Insights for Helping Divorcing Couples in Negotiating New Relationships
for Their Families...And Getting on With Their Lives***

2021 ARKANSAS ADR WEBINAR PRESENTERS



JEFF THOMPSON

Jeff Thompson, Ph.D., is an Adjunct Associate Research Scientist at the Molecular Imaging and Neuropathology Division of the New York State Psychiatric Institute at Columbia University Medical Center. Additionally, he is a 17-year law

enforcement veteran detective with the New York City Police Department (NYPD) and a former hostage negotiator. His research includes hostage negotiation in terrorist incidents, suicide prevention strategies, psychological autopsies, resilience and developing positive mental health strategies, and the use of effective communication during crisis incidents. Dr. Thompson received his doctorate from Griffith University Law School, having researched the development of rapport, building trust and displaying professionalism during conflict situations. In his role at the NYPD, Detective Thompson is currently the first-ever Mental Health and Wellness Coordinator helping conduct research and outreach on the department's suicide prevention efforts, reducing the stigma associated with mental illness and raising awareness of resources available to both police officers and the public. Dr. Thompson is also an adjunct instructor at Lipscomb University and New York University. Additionally, he is the recipient of the Griffith University Arts, Education and Law's 2020 Outstanding International Alumnus Award and the New York City Police Foundation's 2020 Hemmerdinger Award for Excellence for Distinguished Public Service.



HADLEY HINDMARSH

Hadley M. Hindmarsh has represented children for 10 years. As the child's lawyer, Hadley has walked in creeks, ridden bikes, ice skated, thrown footballs and baseballs, played basketball and soccer, colored, arranged flowers,

built spaceships with Legos, reunited a child with her dog, attended funerals, held a 12-foot-long albino Burmese python and been the bearer of bad news and great news. As an advocate for the children's best interests, Hadley focuses on identifying common ground and encouraging pre-trial resolution opportunities. Hadley earned her undergraduate degree in Psychology and graduated from the University of Arkansas School of Law in 2007.



MATT MILLIGAN

Matt Milligan has worked as an attorney since 2006 and served as a Williamson County Commissioner from 2014-2017. In addition, Matt is the Academic Director for the Lipscomb University Institute for Conflict

Management, training master's candidates in the arts of negotiation and collaborative problem-solving. Matt and his wife, Rachael, were named Harding University's Young Alumni of the Year in 2016. They have three children, Louisa, Harding and Neely. When Matt is not in the courtroom or the classroom, he spends time competing in jiu-jitsu.



CHRIS GOMLICKER

Chris Gomlicker is an attorney in a solo litigation practice representing plaintiffs and defendants on tort and employment-related claims in mediation and/or federal settlement conferences. He has 24 years of trial litigation practice, including trials, hearings and appeals.

Gomlicker has represented both plaintiffs and defendants in all aspects of litigation, from inception of lawsuit through appeal and oral argument in state and federal courts. He has managed mediation of a wide spectrum of cases including, but not limited to, matters involving premises liability, personal injury, employment law (Title VII, ADEA, ADA, FMLA, FLSA, etc.), construction disputes, nursing home litigation, slip and falls, business/partnership dissolution, toxic torts, product liability, medical and dental malpractice, fraud, single-action, multi-party, class-action litigation and various other type cases.

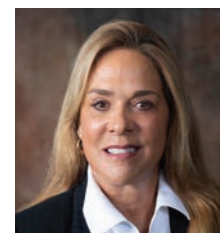


TRACY ALLEN

Tracy L. Allen is a full-time mediator, arbitrator and ADR professor. As a former business, tax, real estate and estate planning attorney, she specializes in national and international mediation and arbitration, the

strategic management and design of corporate and cultural conflict resolution processes, and ADR training. She writes and teaches extensively throughout the world. She is a Distinguished Professor of Conflict Management at Lipscomb University and serves as an adjunct professor to the Pepperdine School of Law Straus Institute. Ms. Allen serves on the roster of several national and international dispute resolution

organizations. She served on the Michigan Supreme Court ADR Task Force which designed and implemented guidelines for court ADR plans and training (online and in person) of mediators in Michigan. She served as co-chair of the Mediation Committee of the ABA Dispute Resolution Section and is a Distinguished Fellow, Dame and past president of the International Academy of Mediators. She is a graduate of the University of Michigan (BA) and Wayne State University Law School (JD, LLM Taxation).



CYNTHIA GREER

Dr. Cynthia F. Greer is a mediator, trainer, consultant and designer of conflict resolution systems. Since 1994, she has conducted more than 1,350 mediations, most dealing with employment, sexual harassment, family, divorce, corporate

and educational disputes. A national provider of mediation training programs, she has developed ADR systems for all levels of governmental agencies and for various for-profit and non-profit organizations. For 12 years, she was a mediator and trainer for the United States Postal Service. For almost 10 years, she was the director and senior mediator at the California Academy of Mediation Professionals in Encino, Calif. For more than 17 years, she was an assistant and associate dean at Pepperdine University School of Law in Malibu, Calif. From 1988 until 2015, she taught various ADR classes including Interviewing, Counseling and Planning for Lawyers and Mediation, among others, at Pepperdine's Straus Institute of Dispute Resolution. For 10 years, she taught at Atlanta's John Marshall School of Law in both the JD and LLM programs. Since 2010, she has taught for the Institute of Conflict Management at Lipscomb University in Nashville, Tenn. Her trainings include the Rule 31 Family Mediation Training and the Rule 31 Domestic Violence Training. Some of her academic courses include Family Mediation, ADR in Educational Settings, ADR in Organizations and Interviewing, Counseling and Planning in Conflict Situations. Dr. Greer maintains a mediation and consulting practice, Greer Dispute Resolution Services, with locations in Nashville, Atlanta, Ft. Lauderdale and Los Angeles. In addition, she is listed as a Rule 31 General Civil Mediator and Family Mediator in Tennessee, where she is also listed as a mediator specially trained in domestic violence. She holds a doctorate in organizational management from Pepperdine University, a master's degree in dispute resolution from Pepperdine University School of Law, a master's degree in community counseling from Georgia State University and a bachelor's degree from Lipscomb University.

ARKANSAS ADR WEBINARS AND MEDIATION TRAININGS

To register for ADR Webinars or Mediation Training, please visit arcourts.gov/administration/adrtrainingprograms. Registrations must be paid by credit card.

ARKANSAS ADR WEBINARS

JANUARY 7, 2021

Jeff Thompson, Ph.D., Crisis Counselor I
AAS Psychological Autopsy Investigator

*The Neuroscience of Resilience: Applications to
Conflict Resolution/Mediation*

Registration Opens: December 23, 2020
Registration Closes: January 4, 2021

FEBRUARY 4, 2021

Hadley Hindmarsh, JD/AAL, Moderator

*Stay in Your Lane! A Panel Discussion on the
Role of AALs in Mediation*

Registration Opens: January 4, 2021
Registration Closes: February 1, 2021

MARCH 4, 2021

Matt Milligan, Assistant Professor, Director of the
Institute for Conflict Management, Lipscomb University

Negotiation Ethics: Bargaining with Unscrupulous Partners

Registration Opens: February 4, 2021
Registration Closes: March 1, 2021

APRIL 1, 2021

Chris Gomlicker, Mediator/Attorney

Case Law Update

Registration Opens: March 1, 2021
Registration Closes: March 29, 2021

MAY 6, 2021

Tracy Allen, Distinguished Professor,
Lipscomb University Institute for Conflict Management

*Middle Hour Negotiations and Why Brackets and
Mediator Proposals Should be Used Only in Desperation*

Registration Opens: April 6, 2021
Registration Closes: May 3, 2021

JUNE 3, 2021

TBA

Current Topics in Mediation

Registration Opens: May 3, 2021
Registration Closes: May 31, 2021

JULY 1, 2021

Cynthia Greer, Ed.D., M.D.R., M.Ed.
Lipscomb University Institute for Conflict Management

*Insights for Helping Divorcing Couples in Negotiating
New Relationships for Their Families...And Getting on
With Their Lives*

Registration Opens: June 1, 2021
Registration Closes: June 28, 2021

ARKANSAS ADR MEDIATION TRAININGS

20-HOUR FAMILY MEDIATION TRAINING

February 17-19, 2021 – **Cost: \$500**

Registration Opens: January 1, 2021
Registration Closes: February 10, 2021

40-HOUR CIVIL TRIAL COURT MEDIATION TRAINING

July 19-23, 2021 – **Cost: \$1,000**

Registration Opens: May 19, 2021
Registration Closes: July 12, 2021

40-HOUR FAMILY MEDIATION TRAINING

September 20-24, 2021 – **Cost: \$1,000**

Registration Opens: July 20, 2021
Registration Closes: September 13, 2021

OTHER PROGRAMS

To register for a program listed below, please email
Stephanie.Copeland@arcourts.gov.

MEDIATOR ETHICS, LAW AND GENERAL PRACTICES IN ARKANSAS

February 25, 2021, **Zoom**

Applicants who complete basic or family mediation training outside of Arkansas must also complete the Commission's course Mediator Ethics, Law and General Practices in Arkansas.

ACCESS AND VISITATION MEDIATION ORIENTATION

March 18, 2021, **Zoom**

This program is open to individuals certified in domestic relations.

Registration Opens: February 18, 2021
Registration Closes: March 15, 2021

ACCESS AND VISITATION MEDIATION ADVANCED CME

September 10, 2021, **Little Rock**

This FREE program is open to Certified Access and Visitation mediators ONLY.

Registration Opens: August 10, 2021
Registration Closes: September 6, 2021

20-HOUR FAMILY MEDIATION TRAINING

Family Mediation Training is a highly interactive course that provides grounding in the elements of divorce mediation to develop the skills and knowledge necessary for mediation of property division, custody, visitation and support issues. Other topics include ethics and screening for domestic violence or abuse.

Completion of a Commission-approved 40-hour basic or civil mediation training course is a pre-requisite to registering for this course.

This course is limited to a minimum of 6 attendees and a maximum of 15. The course will be cancelled if it does not meet the minimum number of attendees.

20-HOUR FAMILY MEDIATION TRAINING COST \$500 PER ATTENDEE
February 17-19, 2021

Training will be held via Zoom.

- **Registration Opens: January 1, 2021**
- **Registration Closes: February 10, 2021**

40-HOUR CIVIL TRIAL COURT MEDIATION TRAINING

The focus of this training is mediating the litigated civil case. Participants will be introduced to mediation as an alternative way to resolve conflicts. Participants are taught skills used in the mediation process through lecture, discussion and role play. The goal of this course is to assist participants in gaining the skills needed to be an effective mediator.

This course satisfies the 40-hour basic or civil mediation training set forth in the *Requirements for the Certification of Mediators for Circuit Courts*. However, participants who complete this course are not automatically certified by the Arkansas ADR Commission. Certification can only be achieved by successfully completing the certification application process, which includes meeting additional education, practical experience and ethical standards.

This course is limited to 20 people.

40-HOUR CIVIL TRIAL COURT MEDIATION TRAINING COST \$1,000
July 19-23, 2021

**Justice Building, Room 101
625 Marshall Street
Little Rock, AR 72201**

- **Registration Opens: May 19, 2021**
- **Registration Closes: July 12, 2021**

40-HOUR FAMILY MEDIATION TRAINING

Family Mediation Training is a highly interactive course that provides grounding in the elements of divorce mediation. Through lecture, discussion and simulation, participants will learn the mediation process and develop the skills and knowledge necessary for mediation of property division, custody, visitation and support issues.

This course satisfies the 40-hour family mediation training standard set forth in the *Requirements for the Certification of Mediators for Circuit Courts*. However, participants who complete this course are not automatically certified by the Arkansas ADR Commission. Certification can only be achieved by successfully completing the certification application process, which includes meeting additional education, practical experience and ethical standards.

This course is limited to 18 people.

40-HOUR FAMILY MEDIATION TRAINING COST \$1,000
September 20-24, 2021

**Justice Building, Room 101
625 Marshall Street
Little Rock, AR 72201**

- **Registration Opens: July 20, 2021**
- **Registration Closes: September 13, 2021**

JUVENILE MEDIATION MENTOR PROGRAM

Mediators who wish to be certified in the juvenile category must complete the Juvenile Mediation Mentor Program. In order to qualify for entry into the mentor program, the applicant must meet all education, training and ethical requirements for certification, and have a completed certification application submitted to the Commission. Once the applicant's information has been verified and background checks are complete, the applicant will be accepted into the mentor program.

Once in the program, the applicant must co-mediate three cases from the juvenile division of the circuit court with a mentor mediator. One of the three mediations must be a dependency/neglect case. At the conclusion of each case, the mentor mediator will complete an evaluation of the mentee and submit it to the Commission. When all three cases are completed, the Commission will review the evaluations, along with the completed application for certification, and make a determination as to whether or not juvenile certification will be granted.

SAVE THE DATE: APRIL 9, 2022

2022 ADR Conference

COMMISSION MEMBERS



CHERYL ANDERSON, *Chair*
Van Buren



JUDGE KATHLEEN BELL
Helena



CHASE DUGGER
Beebe



EDWARD NELSON
North Little Rock



DON TAYLOR
Fayetteville



JAMES W. TILLEY
Little Rock



LORIE L. WHITBY
Paragould

The Arkansas Alternative Dispute Resolution Commission was created by Act 673 of 1995 and consists of seven volunteer members who have demonstrated prior interest or involvement in alternative dispute resolution. Members are appointed by the Chief Justice of the Supreme Court of Arkansas, Governor, President Pro Tempore of the Senate and Speaker of the House of Representatives.

The primary mission of the Commission is to encourage, promote and develop the voluntary use of alternative dispute resolution processes to resolve disputes, cases and controversies of all kinds.

The Administrative Offices of the Courts (AOC) provides general staff support, facilities and operating assistance for the Commission. The AOC is an agency within the judicial branch of government that works to support the state courts on behalf of the Arkansas Supreme Court.

The mission of the Administrative Offices of the Courts is to support the Arkansas Judiciary and employees of the judicial branch and to assist attorneys and members of the public who rely upon an independent state court system that is efficient, accessible and fair to all.

