



Chasing eFlex Money

Teresa Shaw & Jon Graves
Applications Maintenance Team



Welcome

In this session we will talk about a few tips and tricks to help you chase down your eFlex Money.



End of Day Tips and Tricks

Make sure that your "Tots" match both your smelly money and your cashier sessions each day.

– CBRRTOT



Reconciliation

Several Reports can help you identify potential issues that could come up at End of Month.

- **Deposit Reconciliation**
- **CZRRcpt – RECEIPT LIST**
- **eFLEX: FILING CHARGES EXPORT**
- **CZPSPAY – SUBSCRIBER PAYMENT PROCESS**
- **CARCTGL – GENERAL LEDGER ACCOUNT SUMMARY REPORT**



Deposit Recon

eFILE Deposits	INCLUDED OTC DEPOSIT			
(Dates)	CZRRCP	(Dates)	Bank deposits	Diff
DATES FROM CZRRCP ELECTRONIC TRAN	CZRRCP ELECTRONIC AMTS	BANK STATE DATES FOR ELECTRONIC	BANK DEPOSIT AMTS FOR ELECTRONIC	
				May Receipts
		6/1/2022	\$ 907.50	\$ 917.50
			\$ 10.00	
		6/3/2022	\$ 465.00	\$ 630.00
			\$ 165.00	
6/1/2022	\$ (257.50)	6/6/2022	\$ 247.50	
			\$ 10.00	
6/2/2022	\$ (385.00)	6/7/2022	\$ 315.00	
			\$ 70.00	
6/6/2022	\$ (305.00)	6/9/2022	\$ 295.00	
			\$ 10.00	
6/7/2022	\$ (420.00)	6/10/2022	\$ 330.00	
			\$ 90.00	
6/8/2022	\$ (20.00)	6/13/2022	\$ 20.00	
6/9/2022	\$ (692.50)	6/14/2022	\$ 600.00	
			\$ 82.50	
			\$ 10.00	
6/10/2022	\$ (247.50)	6/15/2022	\$ 247.50	
6/13/2022	\$ (274.34)	6/16/2022	\$ 40.00	(234.34)
	^Includes May Interest receipt \$151.84			
6/14/2022	\$ (446.38)	6/17/2022	\$ 446.38	
		6/20/2022	120.00	JUNE NICUSA
6/15/2022	\$ (902.50)	6/21/2022	\$ 742.50	
			\$ 160.00	
6/16/2022	\$ (30.00)	6/22/2022	\$ 30.00	
6/17/2022	\$ (257.50)	6/23/2022	\$ 247.50	
		6/23/2022	\$ 10.00	
6/21/2022	\$ (397.50)	6/24/2022	\$ 247.50	
		6/24/2022	\$ 150.00	
6/22/2022	\$ (512.50)	6/27/2022	\$ 100.00	



CZRRRCPT

CREDIT CARD RECEIPTS

Entry Date	Daily Receipts
06-01-2022	-257.50
06-02-2022	-385.00
06-06-2022	-305.00
06-07-2022	-420.00
06-08-2022	-20.00
06-09-2022	-692.50
06-10-2022	-247.50
06-13-2022	-274.34
06-14-2022	-446.38
06-15-2022	-902.50
06-16-2022	-30.00
06-17-2022	-257.50
06-21-2022	-397.50
06-22-2022	-512.50
06-23-2022	-487.50
06-24-2022	-92.50
06-27-2022	-387.50
06-28-2022	-70.00
06-29-2022	-742.50
06-30-2022	-165.00
07-05-2022	-658.39
Receipt Type Total:	-7,751.61

CZRRRCPT Detail

202100	-100.00	2022/06/11	-	Payment made online (ettraffic)
202101	-145.00	2022/06/12	-	Payment made online (ettraffic)
202102	-100.00	2022/06/12	-	Payment made online (ettraffic)
202103	-100.00	2022/06/13	-	Payment made online (ettraffic)
202104	-100.00	2022/06/13	-	Payment made online (ettraffic)
202105	-100.00	2022/06/13	-	Payment made online (ettraffic)
202109	-285.00	2022/06/13	-	Payment made online (ettraffic)
202111	-215.00	2022/06/13	-	
202113	-82.50	2022/06/13	-	CC Auth Code: 2022061309 [REDACTED], INA Fee: 20
202114	-10.00	2022/06/13	-	CC Auth Code: 2022061309 [REDACTED], INA Fee: 0
202115	-10.00	2022/06/13	-	CC Auth Code: 20220613095 [REDACTED], INA Fee: 0
202116	-10.00	2022/06/13	-	CC Auth Code: 202206131027 [REDACTED], INA Fee: 0
202117	-10.00	2022/06/13	-	CC Auth Code: 2022061310 [REDACTED], INA Fee: 0
202121	-151.84	2022/06/13	-	[REDACTED]
202124	-200.00	2022/06/13	-	Payment made online (ettraffic)
202125	-200.00	2022/06/13	-	Payment made online (ettraffic)

INA Report

EFLX 6.13.22 \$40.00,



INA Support <support@ark.org>

To [REDACTED]

[↩ Reply](#)

[↩ Reply All](#)

[→ Forward](#)

[...](#)

Wed 6/15/2022 9:05 AM

EXTERNAL SENDER. DO NOT click links, or open attachments, if sender is unknown, or the message seems suspicious in any way. DO NOT provide your user ID or password!

Disbursement Report for [REDACTED]

Credit card payments from 2022-06-13 to 2022-06-13

E-Check payments None

Total Disbursement: \$40.00 (4 orders)

Total Credit Card: \$40.00 (4 orders)


An EFT CREDIT has been initiated in the amount of \$40.00 for 4 payments to [REDACTED] Eflx No Fee. Call 501-324-8905 if you have any questions regarding this request.

Disbursement Detail:

Orderid	Name	Amount	Fee	Total	Date/Time
202206130931		10.00	0.00	10.00	06/13/2022 09:31 am
202206130956		10.00	0.00	10.00	06/13/2022 09:56 am
202206131010		10.00	0.00	10.00	06/13/2022 10:11 am
202206131027		10.00	0.00	10.00	06/13/2022 10:28 am

40.00 0.00 40.00

No transactions were netted (deducted) from this Disbursement



eFLEX FILING CHARGES

Filing Charges

Filing Charges

Court Account: ARKANSAS JUDICIARY ▼

View Filings Between: 06/13/2022 AND 06/13/2022

Court: [Redacted] ▼

Payment Type: All ▼ Payment Status: All ▼

Search By: [Redacted] ▼ [Redacted]

Go

Clear Search

Filing Charges

Court Account: ARKANSAS JUDICIARY ▼

View Filings Between: 06/13/2022 AND 06/13/2022


Court: All ▼

Payment Type: All ▼ Payment Status: All ▼

Search By: Authorization Code ▼ 202206130943 [Redacted]

Go

Clear Search

A vertical image on the left side of the page showing a waterfall cascading over rocks with green moss and grass.

eFLEX FILLING CHARGES

Authorization Code	Payment Type	▲ Payment Status	Receipt Number	Contexte Commit Date	Contexte Receipt Date	INA Authorize Date	INA Capture Date	Fees	Technology Fee	Total Charge
202206130907	credit	Authorized				06-13-2022:09:02		\$82.50	\$20.00	\$102.50
20220613101	credit	Authorized				06-13-2022:10:11		\$80.00	\$20.00	\$100.00
202206130633	subscriber	Committed		06-13-2022:07:18		06-13-2022:06:33	06-13-2022:07:18	\$10.00	\$0.00	\$10.00
202206130635	subscriber	Committed		06-13-2022:07:18		06-13-2022:06:36	06-13-2022:07:18	\$10.00	\$0.00	\$10.00
202206130943	ach	Receipted	202113	06-13-2022:10:41	06-13-2022:10:41	06-13-2022:09:43	06-13-2022:10:40	\$82.50	\$20.00	\$102.50
202206130931	credit	Receipted	202114	06-13-2022:10:47	06-13-2022:10:47	06-13-2022:09:31	06-13-2022:10:46	\$10.00	\$0.00	\$10.00
202206130956	credit	Receipted	202115	06-13-2022:10:47	06-13-2022:10:47	06-13-2022:09:56	06-13-2022:10:47	\$10.00	\$0.00	\$10.00
202206131027	credit	Receipted	202116	06-13-2022:10:48	06-13-2022:10:48	06-13-2022:10:28	06-13-2022:10:47	\$10.00	\$0.00	\$10.00
202206131010	credit	Receipted	202117	06-13-2022:10:48	06-13-2022:10:48	06-13-2022:10:11	06-13-2022:10:48	\$10.00	\$0.00	\$10.00
Totals:								\$305.00	\$60.00	\$365.00

Filings

Receipt Issued	WRIT OF GARNISHMENT ISSUED WITH FEE	06-13-2022 10:28:02 AM
Rejected	CV COMPLAINT FILED \$80	06-13-2022 10:11:10 AM
Receipt Issued	WRIT OF GARNISHMENT ISSUED WITH FEE	06-13-2022 10:11:03 AM
Receipt Issued	WRIT OF GARNISHMENT ISSUED WITH FEE	06-13-2022 09:56:41 AM
Receipt Issued	MOTION DEFAULT JUDGMENT	06-13-2022 09:46:29 AM
Receipt Issued	CV COMPLAINT FILED \$80	06-13-2022 09:43:58 AM
Receipt Issued	PROPOSED ORDER GARNISHMENT RELEASED	06-13-2022 09:39:00 AM
Receipt Issued	WRIT OF GARNISHMENT ISSUED WITH FEE	06-13-2022 09:31:41 AM
Rejected	CV COMPLAINT FILED \$80	06-13-2022 09:02:56 AM
Receipt Issued	FILING - OTHER	06-13-2022 07:25:27 AM
Receipt Issued	WRIT OF GARNISHMENT ISSUED WITH FEE	06-13-2022 06:36:03 AM
Receipt Issued	WRIT	

Filing

Description: CV-DEBT MEDICAL EXPENSES

Status: [Receipt Issued](#)

Tracking ID	Filing ID	Case #	Case Title	Court	Status Updated	Filer's Name	Client #	Approved By
10221835	8166823				06-13-2022 10:42:00 AM	Kyle L. Singleton		

Filing		
Description:	CV-DEBT MEDICAL EXPENSES	
Filer:	Kyle L. Singleton	
Payment Method:	Payment Collected (\$102.50) - Authorization Code: 20220613094308642	
Return addresses:	Email: kyle@marshallsingleton.net	
	Filing: https://eflex.arcourts.gov/runit	
Filing Package:	Download Filing Package	
Description	Document	Submitter
CV COMPLAINT FILED \$80	Davis Patricia - Complaint.pdf	Kyle L. Singleton
PROPOSED SUMMONS - FILER PREPARED	Davis Patricia - Summons.pdf	Kyle L. Singleton
SUMMONS FEE DISTRICT COURT 16-17-126 \$		Kyle L. Singleton
Form	form.xml	

Filing Status History

Filing Status History

[Refresh filing status](#)

Description: CV-DEBT MEDICAL EXPENSES

Status: Receipt Issued

Tracking ID	Filing ID	Case #	Court
10221835	8166823		

Status History:

ID	Status	Date	Message	Processed By
15	Received	06-13-2022 09:44:11 AM		
21	CMS Validation Requested	06-13-2022 09:44:17 AM		
22	CMS Validated	06-13-2022 09:44:23 AM		
110	Notification Added	06-13-2022 09:44:23 AM		
120	Notification Sent	06-13-2022 09:44:24 AM		
89	Pre Queue Approved	06-13-2022 09:44:24 AM		
26	Documents Converted	06-13-2022 09:44:25 AM		
31	Documents Signed	06-13-2022 09:44:25 AM		
35	Awaiting Approval	06-13-2022 09:44:26 AM		
40	Approved	06-13-2022 10:40:11 AM		
700	CMS Revalidation Requested	06-13-2022 10:40:22 AM		
800	CMS Revalidated	06-13-2022 10:40:29 AM		
60	Payment Processed	06-13-2022 10:40:46 AM		
46	CMS Commit Requested	06-13-2022 10:40:57 AM		
50	CMS Committed	06-13-2022 10:41:06 AM		
30	Preprocessing Complete	06-13-2022 10:41:08 AM		
80	DMS Accepted	06-13-2022 10:41:14 AM		
115	Notification Updated	06-13-2022 10:41:19 AM		
121	Notification Sent After Clerk Review	06-13-2022 10:41:34 AM		
87	Queues Updated	06-13-2022 10:41:47 AM		
90	Receipt Issued	06-13-2022 10:42:00 AM		

TPE: INA Payment Engine

<https://tpe2admin-ar.cdc.nicusa.com/Arkansas/Login.aspx>

Search Criteria

Search type: Criteria:
Local Reference Id 20220613094 * Go

Order Details

General Information

Order ID:

101671096

Reference ID:

20220613094

Merchant Code:

Processor Name:

SPS AR ACH Arkansas.gov

Service Code:

Order Date:

06/13/22 09:43 AM

Status:

OPEN

Customer Information

Username:

Contact Name:

PROFESSIONAL CREDIT MANAGEMENT PROFESSIONAL CREDIT MANAGEMENT

Phone Number:

Phone Number 2:

Email Address:

IP Address:

Mailing Address:

500 W WASHINGTON AVE
JONESBORO, AR 72401

Order Attributes

Name	Value
user_agent	Mozilla/5.0 (Macintosh; Intel Mac OS X 10_15_7) AppleWebKit/605.1.15 (KHTML, like Gecko) Version/15.5 Safari/605.1.15
ip_address	67.231.35.74, 172.71.30.116, 172.25.2.20

Order Items

Order Total: \$102.50

Invoice

Invoice ID:

64889734

Date:

06/13/22 10:40 AM

Total Amount:

\$102.50

Admin User

System

Invoice Items

SKU	ID	Instance ID	Description	Unit Price	Quantity	Extended Price
TRANS	152628152		Base Amount	\$97.50	1	\$97.50
TPEFEE	152628154		Portal Transaction Fee	\$5.00	1	\$5.00
Invoice Total:						\$102.50

Transaction History (Click on Id for details)

ID	Type	Date	Implement	Amount	Status	Batch Date	
149911752	AUTH	06/13/22 09:43 AM	BANK ACCOUNT	\$102.50	SUCCESS		Show Details
149915056	PAYMENT	06/13/22 10:40 AM	BANK ACCOUNT	\$102.50	FAILURE		Hide Details

Reference:

AVS RC:

Failure Code:

Name:

Address:

Auth Code:

CVV RC:

Failure Msg:

Account:

The TPE SITE will not show SUBSCRIPTIONS



Deposit Recon

eFILE Deposits	INCLUDED OTC DEPOSIT			
(Dates)	CZRRRCPT	(Dates)	Bank deposits	Diff
DATES FROM CZRRRCPT ELECTRONIC TRAN	CZRRRCPT ELECTRONIC AMTS	BANK STATE DATES FOR ELECTRONIC	BANK DEPOSIT AMTS FOR ELECTRONIC	
				May Receipts
		6/1/2022	\$ 907.50	\$ 917.50
			\$ 10.00	
		6/3/2022	\$ 465.00	\$ 630.00
			\$ 165.00	
6/1/2022	\$ (257.50)	6/6/2022	\$ 247.50	
			\$ 10.00	
6/2/2022	\$ (385.00)	6/7/2022	\$ 315.00	
			\$ 70.00	
6/6/2022	\$ (305.00)	6/9/2022	\$ 295.00	
			\$ 10.00	
6/7/2022	\$ (420.00)	6/10/2022	\$ 330.00	
			\$ 90.00	
6/8/2022	\$ (20.00)	6/13/2022	\$ 20.00	
6/9/2022	\$ (692.50)	6/14/2022	\$ 600.00	
			\$ 82.50	
			\$ 10.00	
6/10/2022	\$ (247.50)	6/15/2022	\$ 247.50	
6/13/2022	\$ (274.34)	6/16/2022	\$ 40.00	(234.34)
	^Includes May Interest receipt \$151.84			
6/14/2022	\$ (446.38)	6/17/2022	\$ 446.38	
		6/20/2022	120.00	JUNE NICUSA
6/15/2022	\$ (902.50)	6/21/2022	\$ 742.50	
			\$ 160.00	
6/16/2022	\$ (30.00)	6/22/2022	\$ 30.00	
6/17/2022	\$ (257.50)	6/23/2022	\$ 247.50	
		6/23/2022	\$ 10.00	
6/21/2022	\$ (397.50)	6/24/2022	\$ 247.50	
		6/24/2022	\$ 150.00	
6/22/2022	\$ (512.50)	6/27/2022	\$ 100.00	



Subscription

- The CZPSPAY report Contexte produces should be saved in the EOM folder
- INA sends an email on the eleventh of each month for the amount they “plan” to deposit.
- The email contains an excel document that can be added to your monthly recon workbook for research.

INA Disbursement Report



INA Reports <support@ark.org>

To: ACAP Help;



disbursementReport.csv
1 KB

Reply

Reply All

Forward

...

Sat 6/11/2022 8:01 AM

Clerk Eflx Fee Subscriber Disbursement Report for May, 2022

Please see the attached disbursement report for May, 2022. For your convenience the report is also included in the email below (if transactions are present).

Report type: Monthly

Court code:

Payment date: May, 2022

Service Code	Login	Trans Type	Gross Amount	Amt To Agency	Trans Date	Quantity	Status Code	Order ID
eflx_	_Nfee	Charge	10.00	10.00	05/05/2022	1	Closed	2022050
eflx_	_Nfee	Charge	10.00	10.00	05/12/2022	1	Closed	2022051
eflx_	_Nfee	Charge	10.00	10.00	05/12/2022	1	Closed	2022051
eflx_	_Nfee	Charge	10.00	10.00	05/12/2022	1	Closed	2022051
eflx_	_Nfee	Charge	10.00	10.00	05/12/2022	1	Closed	2022051
eflx_	_Nfee	Charge	10.00	10.00	05/12/2022	1	Closed	2022051
eflx_	_Nfee	Charge	10.00	10.00	05/13/2022	1	Closed	2022051
eflx_	_Nfee	Charge	10.00	10.00	05/16/2022	1	Closed	2022051
eflx_	_Nfee	Charge	10.00	10.00	05/24/2022	1	Closed	2022052
eflx_	_Nfee	Charge	10.00	10.00	05/24/2022	1	Closed	2022052
eflx_	_Nfee	Charge	10.00	10.00	05/24/2022	1	Closed	2022052
eflx_	_Nfee	Charge	10.00	10.00	05/25/2022	1	Closed	2022052



Subscription

- INA Deposits the funds on or around the 25th of each month.
- CZPSPAY parameters can be saved

SPAY Errors

Report: CZPSPAY
User: NAMECHANGE
Instance: PRDCLOUD

ContexteFE 5.2
Subscriber Payment Process

RunDate: 26-JAN-2022
RunTime: 10:13 A.M.
Page: 1

File Name and Extension: 202112_EFILING_DISB.CSV
Court: XX
Location: XX
Print Outstanding Records: Y

OrderID(ReferenceID)	Filer	Filed Date	Case ID	Receipt ID	Amount	Processed Date
20211206144938390	HOGGARD, DENISE	06-DEC-2021	XXPR-21-358	XXXX2313	\$165.00	26-JAN-2022 10:13:49
Total records processed: 1				Total Amount: \$165.00		

OrderID(ReferenceID) Error Message

20211220105503690 The balance is less than the amount in the file

Total records not processed: 1

OrderID(ReferenceID)	Case ID	Filed Date
20211220105503690	XXPR-21-375	20-DEC-2021

Total outstanding records: 1

*** END OF REPORT ***

Number of records Printed: 3

SPAY Errors

Custom Case / Party Account Detail (CBAACCD) (PRDCLOUD)

Case ID: [REDACTED]
Party ID: [REDACTED]

Receipt Information CBAACCD (PRDCLOUD)

Transaction: UFF1 UNIFORM FILING FEES Original Charge: 110.00

Date Entered	Amount Applied	Balance	Receipt #
20-JAN-2022	3.34	106.66	[REDACTED]
31-JAN-2022	-3.34	110.00	[REDACTED]
31-JAN-2022	110.00	.00	[REDACTED]

99 1 GCR\$ [REDACTED]

Detail: CER CERTIFIED COPIE Amount: 5.00 Balance: .00



Payment Clearing

- Payment Clearing on your CARCTGL should be Zero.
- Difference = Malformed Receipt

CARCTGL

Report: CARCTGL

User: TLSHAW

Instance: PRDCLOUD

ContexteFE 5.2

Courts General Ledger Account Report

Ordered by GL Account Description
GL Account Index (ACCI) code: ALL
GL Fund (FUND) code: ALL
GL Organization (ORGN) code: ALL
GL Account (ACCT) code: ALL
GL Program (PROG) code: ALL
GL Activity (ACTV) code: ALL
GL Location (LCTN) code: ALL
Fiscal Year: ALL
Post Period: ALL
Transaction Type: ALL
Report Type: S
From Date: ALL
Thru Date: ALL
Court Code: XX
Location Code: XX

Account Name	Debit Amount	Credit Amount	Balance
XXCI - REST/CHILD SUP HOLD AP	6,540,975.80	6,562,555.45	-21,579.65
XXCI -COURT ACCOUNT PAYABLE	177,571,987.92	177,582,352.78	-10,364.86
XXCI -JV REP D 11 AP	1,950.00	2,275.00	-325.00
XXCI -JV REP D 11 AR	3,375.00	3,050.00	325.00
XXCI -JV REP D 8 10 AP	2,441.40	2,866.40	-425.00
XXCI -JV REP D 8 10 AR	5,207.80	4,782.80	425.00
XXCI -PAYMENT CLEARING	64,934,491.04	64,941,311.04	-1,436.50
XXCI ACT 282 PETN TO SEAL AP	76,925.00	78,600.00	-1,675.00

Payment Clearing

20140816182129802	XXPR-14-514	A Payment of \$12.00 was made on receipt XXXX170949.	12
20150219121650806	XXCV-07-3799	A Payment of \$6.00 was made on receipt XXXX189956.	6
20160608102026932	XXCV-12-951	A Payment of \$20.00 was made on receipt XXXX240199.	20
20160801130146087	XXPR-16-1511	A Payment of \$165.00 was made on receipt XXXX246323.	165
20160801160115779	XXPR-16-1516	A Payment of \$165.00 was made on receipt XXXX246358.	165
20161020140121397	XXPR-16-243	A Payment of \$6.00 was made on receipt XXXX255615.	6
20170111142503994	XXCV-16-6867	A Payment of \$20.00 was made on receipt XXXX262216.	20
20170228135224298	XXCV-17-1037	A Payment of \$165.00 was made on receipt XXXX267203.	165
20180330101346567	XXCV-18-2027	A Payment of \$20.00 was made on receipt XXXX312431.	20
20180719194637288	XXCV-18-4721	A Payment of \$20.00 was made on receipt XXXX327516.	20
20190423114249379	XXPR-19-877	A Payment of \$165.00 was made on receipt XXXX362877.	165
20191003135519910	XXCV-19-7081	A Payment of \$167.50 was made on receipt XXXX382005.	167.5
20191022102042523	XXCV-19-7503	A Payment of \$167.50 was made on receipt XXXX383388.	167.5
20200227184822729	XXCV-20-1769	A Payment of \$170.00 was made on receipt XXXX395852.	170
20200717152519025	XXCV-20-3910	A Payment of \$167.50 was made on receipt XXXX405574.	167.5
			1436.5

Malformed Receipt

Custom Receipt Void/Query/Reprint (CBARCPT) (PRDCLOUD)

Receipt: Void of:

Comment:

Void Ind	Payor ID	Payor Description	Detail	Payment Amount	Balance
<input type="checkbox"/>	AR89083	HALL, RANDALL IRWIN	EFPA	-165.00	.00
<input type="checkbox"/>					
<input type="checkbox"/>					
<input type="checkbox"/>					

Case ID	Viol/Doc	Detail Description	Amount	Balance

Vio/Doc Desc:

Total Payment: Total Voided: Applied:



Malformed Receipt

- Do not void a malformed receipt
- Contact Application Support



QUESTIONS?



Thank you!

- **Contacts:**
 - **acap.help@arcourts.gov**
 - **Teresa.Shaw@arcourts.gov**
 - **Jon.Graves@arcourts.gov**
 - **help@ina.ar.gov**

What's Next at 2:15?



	Junction 1 & 2 <i>Build Initiative</i>	Rock Island 1 <i>eFlex</i>	Rock Island 2 <i>Contexte</i>	Two Rivers <i>ORJS</i>
2:15 – 3:15	First Hands on Look at the New System, <i>Build Initiative Teams</i>	eFlex Refreshers <i>Presenters:</i> Jon Graves & Kami Soileau <i>Presentation:</i> Open Q&A for eFlex Users	Contexte refreshers <i>Presenters:</i> Tracy Andrews & Cindy Graves <i>Presentation:</i> Want to Know What you Don't Know?	Meet the Regional Court <i>Administrators, Office of Research & Judicial Statistics</i>