



# Operation Innovation

## Process Improvement



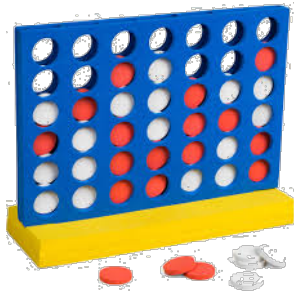
# DID YOU KNOW ?

2019



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# Connect 4

**Home Base**  
“The Safe Zone”

**Traditional**



**Making the Move**  
“Chance”

**Adaptation**



**Open Track**  
“Go Pass Go”

**Innovation**



**Game Over**  
“Restart”

**Automation**



# HOME

## "The Safe Zone"



# HOME

## "The Safe Zone"



Paper Files

- Filers-Mail, Deliver by Couriers or in person
- Clerk's-File Stamp, Enter Documents (by computer or some by hand), Files Documents, Prepares Files for Court, Assists Public
- Courts-Paper Files & Dockets



**68,000,000**

TREES ARE CONSUMED BY THE  
U.S. FOR PAPER PRODUCTS

**EVERY YEAR**



This is equivalent to  
20 FOOTBALL FIELDS  
**A MINUTE**



# MAKING THE MOVE "Chance"

Making  
the Move  
"Chance"



Physical  
Files



VS

Virtual Files



What if the  
medical field  
never adapted?



But they did  
adapt?



# WHAT ABOUT COURT

# ?

# HAS IT ADAPTED



# Courtrooms of the 1900's



# Courtroom of Today!



# OPEN TRACK

## "Go Pass Go"

Open Track  
"Go Pass Go"



"THE INTERNET"  
&  
"DIGITAL AGE"





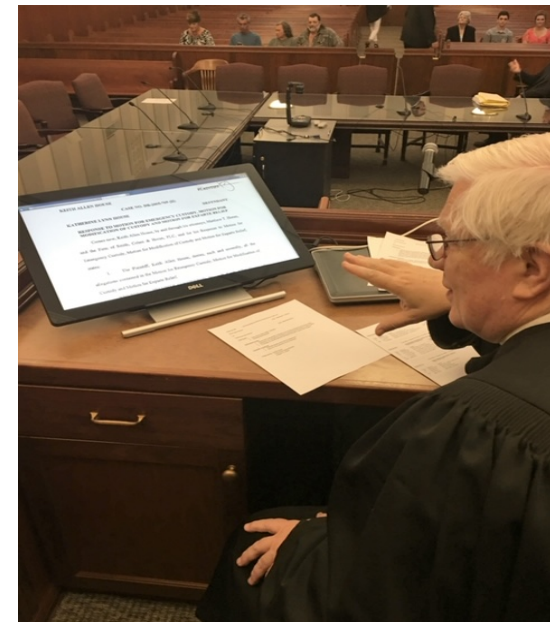
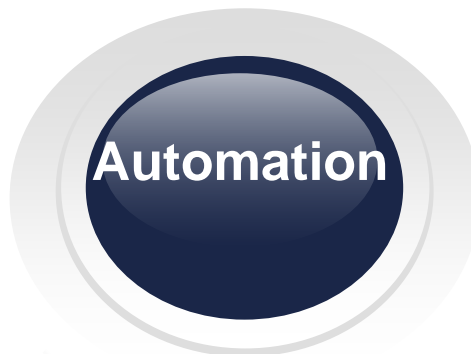
How do we make  
manual processes  
virtual?



- Vision
- Evaluate Technology Equipment
- Training
- Digital Maintenance
- Notification-Change is Happening
- Listening vs Talking
- Digital Seals, Signatures & Certification
- Digital Reports-Tableau
- Broadband
- Share Ideas
- New Case View-Modernization



# GAME OVER "RESTART"



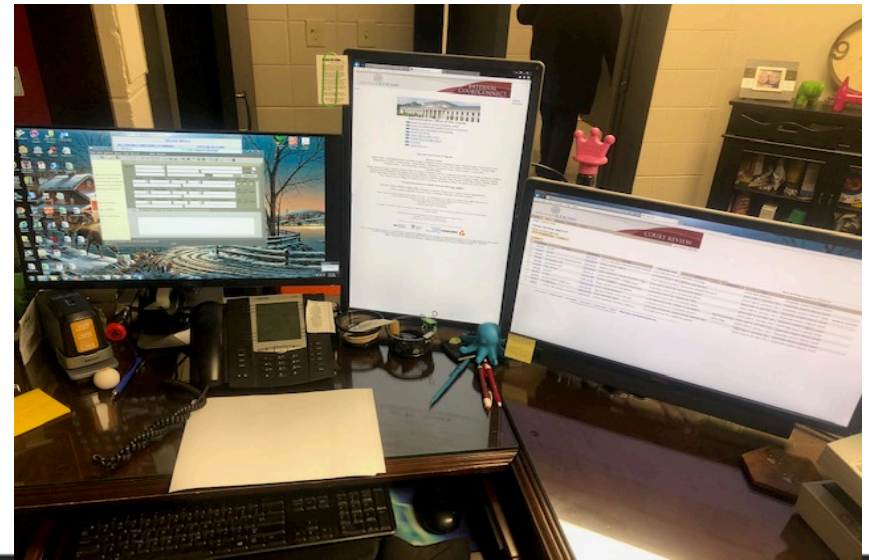
## AOC PUBLIC CourtConnect



Administrative Office of the Courts  
CourtConnect Website

- [Search by person name, business name or case type](#)
- [Search for judgments against a person or business](#)
- [Display case information and activities](#)
- [Cases filed by date search](#)
- [Docket filings by date search](#)







Judges  
using  
touch  
screen  
monitors  
to view  
virtual  
files in  
Court!



# Judges using Video & Smartboards in Court!

Inmate Appearances  
Witness Testimony  
Interpretors

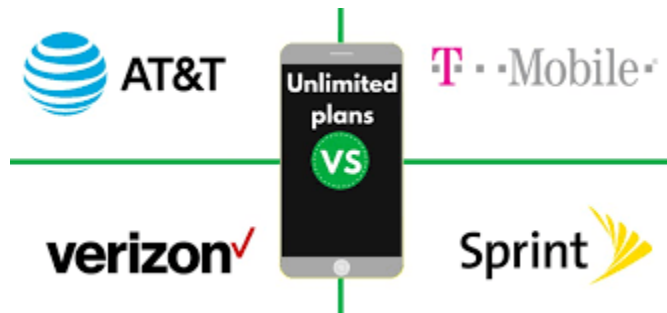


- Security
- Time & Convenience
- Money



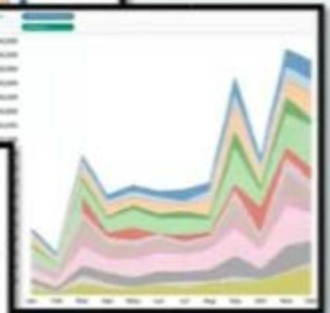
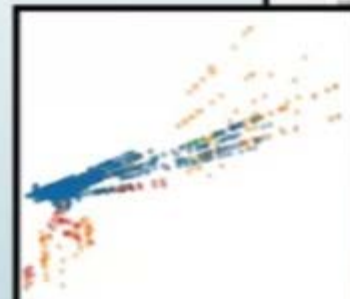
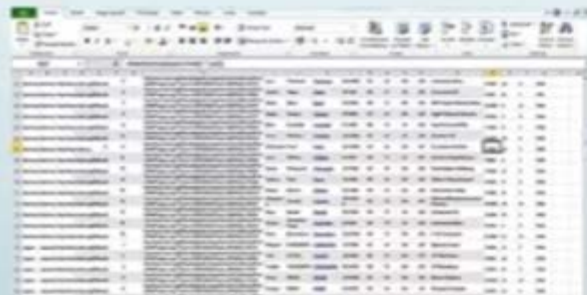
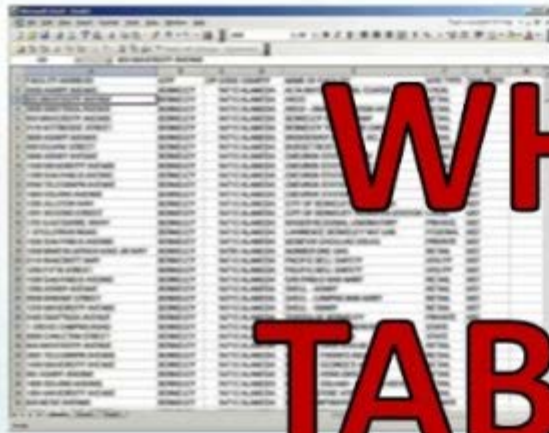
# COURT MUST GO ON!!!

- Tablets
- Internet Switch



# Data Visualization

**WHAT IS  
TABLEAU?**



# What is the FUTURE of your COURT?





# "IT'S YOUR MOVE"

*"Technology and the changes it brings are here to stay. But it is not an end in itself; it must be a solution or provide help, or it does not need to be used. The key is to embrace technology, and then manage and use the technology intelligently." -Louraine C. Arkfeld*





Thank You!