



What is: Year in Review, Alex?

Review Impactful Year and Upcoming Changes



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Who is Alex Rogers?

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**Round 1: Pick a Category!
Review of Impactful Changes**

3

**Round 2: Double Jeopardy!
Introduce Upcoming Changes**

4

**Final Jeopardy!
Q&A**



Alex Rogers - IT PMO Director

- Alex Rogers is the IT PMO Director and has worked for the AOC since 2007. Alex oversees the Project Management Office and has been involved in many IT related projects for the Arkansas judiciary.
- Alex has a Law Degree from UALR and a Bachelor's degree in Business from Louisiana State University. He is a certified Project Management Professional (PMP) from the Project Management Institute and a certified Court Management Program (CMP) Instructor by the National Center for State Courts.
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Strategic Plan

Responsibilities

Acquiring, developing, enhancing, implementing, and supporting court technologies for the State's courts.

Mission

Providing technology to ensure justice.

Vision

Innovative technology supporting access to justice anytime, anywhere, on any device.



Improve the Arkansas Court Automation Programs (ACAP)

Improve Communications with and between Customers and with Peers

Improve Technology Education to Customers and Staff

Improve the Court Systems IT Infrastructure

Implement ACAP Statewide

Improve Operations Management

Goals



eFiling

- Howard, Little River, Pike & Sevier
- Polk County District Court
- Appellate Courts – Case Initiation & Electronic Record



Contexte

- Twelve District Courts
- Circuit Courts Completion
- Modernization – Views



Upgrade Oracle

- From Version XX.X to 18.3



Modernization

- Views



New Judiciary Website

- Mobile Friendliness
- Logical Display of Frequent Requested Information



COOP/DR

- Continuity of Operations and Disaster Recovery



Enterprise Architecture

- EAT
- Standardization
- Containerization
- Infrastructure



Drug Court Improvement

- Grant Funded – Two Positions



Contexte Process Improvements

- Unmerge
- Password reset
- User Administration
- Configuration Management
- Payment Plan



Improve Remote Education

- FAQ SharePoint Site
- LMS Research





Thank You!