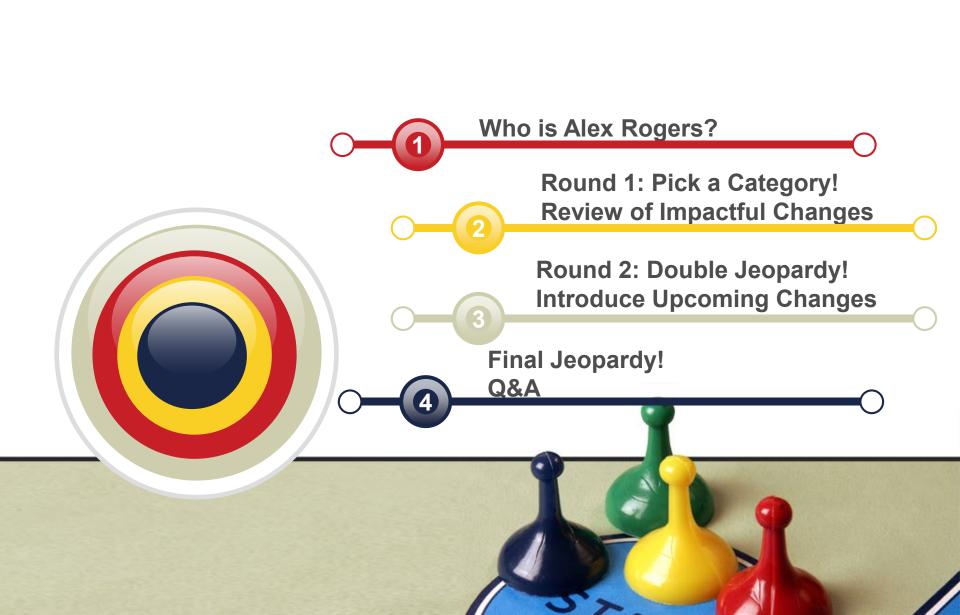


What is: Year in Review, Alex? Review Impactful Year and Upcoming Changes



#### **Alex Rogers - IT PMO Director**

- Alex Rogers is the IT PMO Director and has worked for the AOC since 2007. Alex oversees the Project Management Office and has been involved in many IT related projects for the Arkansas judiciary.
- Alex has a Law Degree from UALR and a Bachelor's degree in Business from Louisiana State University. He is a certified Project Management Professional (PMP) from the Project Management Institute and a certified Court Management Program (CMP) Instructor by the National Center for State Courts.
- Email: <u>Alex.Rogers@arcourts.gov</u>

## **Strategic Plan**

#### R<mark>esponsibilitie</mark>s

Acquiring, developing, enhancing, implementing, and supporting court technologies for the State's courts. Mission Providing technology to ensure justice.

Innovative technology supporting access to justice anytime, anywhere, on any device.

Vision

Improve the Arkansas Court Automation Programs (ACAP)

Improve Communications with and between Customers and with Peers

Improve Technology Education to Customers and Staff

Goals

Improve the Court Systems IT Infrastructure

Implement ACAP Statewide

**Improve Operations Management** 

# eFiling

- Howard, Little River, Pike & Sevier
- Polk County District Court
- Appellate Courts Case Initiation & Electronic Record

#### Contexte

- Twelve District Courts
- Circuit Courts Completion
- Modernization Views



## **Upgrade Oracle**

# • From Version XX.X to 18.3



# Modernization

• Views



# **New Judiciary Website**

- Mobile Friendliness
- Logical Display of Frequent Requested Information



# COOP/DR

 Continuity of Operations and Disaster Recovery

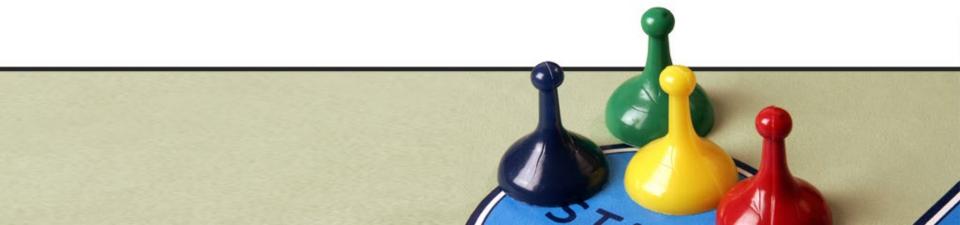


# **Enterprise Architecture**

- EAT
- Standardization
- Containerization
- Infrastructure

#### **Drug Court Improvement**

• Grant Funded – Two Positions



### **Contexte Process Improvements**

- Unmerge
- Password reset
- User Administration
- Configuration Management
- Payment Plan

# **Improve Remote Education**

- FAQ SharePoint Site
- LMS Research





