





Before...

- Victim goes to Family Justice Center, fills out complaint
- Victim must travel to court and swear in
- Victim must then appear before Judge, public hearing
 - These two steps caused 1/3 of the alleged victims to drop out
- Judge generates Ex-Parte Protection Order
- Paperwork must be delivered to the Sheriff
- Paperwork is then distributed to an Officer
- Service occurs
- Service document is returned to Sheriff's office and filed with the Court



eFlex

After...







Benefits

 Victims do not have to risk unsafe travel to and from the Court

Alamance reports 100% of victims now finish the process

- 100% of victims accept counseling
- Victims receive up-to-date electronic notification
- Time reduced for service of documents
- Court reports clerk time for processing PTOs cut in half
- Better reporting

A 2014



Winner





Purpose

 Better serve the victim and save lives. Automation is the means to this end and the result is savings to the court.

Project Summary

- March to June, 2014 (4 months)
- Framework was in place (document forms, document generation, data gathering, signing of documents, queue flow)
- Development work
 - HTML document forms and rules to enforce when gathering the data
 - Mapping from data to the forms
 - Mapping the flow of data into the generation of next step set of documents in the queue





Documents

ELECTRONIC FILING

- COMPLAINT AND MOTION FOR DOMESTIC VIOLENCE PROTECTIVE ORDER
- IDENTIFYING INFORMATION ABOUT DEFENDANT DOMESTIC VIOLENCE ACTION
- AFFIDAVIT AS TO STATUS OF MINOR CHILD
- APPLICATION AND ORDER TO APPOINT GUARDIAN AD LITEM IN ACTION FOR DOMESTIC VIOLENCE PROTECTIVE ORDER
- CIVIL SUMMONS DOMESTIC VIOLENCE
- NOTICE OF HEARING ON DOMESTIC VIOLENCE PROTECTIVE ORDER
- EX PARTE DOMESTIC VIOLENCE ORDER OF PROTECTION
- DOMESTIC VIOLENCE ORDER OF PROTECTION
- ORDER RENEWING DOMESTIC VIOLENCE PROTECTIVE ORDER
- ORDER SETTING ASIDE DOMESTIC VIOLENCE PROTECTIVE ORDER
- ORDER CONTINUING DOMESTIC VIOLENCE HEARING AND EX PARTE ORDER





