



ARKANSAS JUDICIARY

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eTraffic

E-TRAFFIC

What is e-Traffic?

e-Traffic is a way to pay traffic tickets and Scheduled Plan Payments with a credit card for courts using Contexte. To pay online, you must:

Pay Traffic Tickets:

- Go to e-Traffic at <https://pay.arcourts.gov> ^[1]
- Have the citation number for the ticket.
- Admit guilt by payment of the offense as shown on the citation.
- Pay the entire amount due, including a portal processing fee.
- Pay the citation using a Visa, MasterCard, or Discover Card.

Scheduled Plan Payments:

- Go to e-Traffic at <https://pay.arcourts.gov> ^[1]
- Have the payment Plan number for the monthly payment.
- Pay the entire amount due or schedule monthly payment, including a portal processing fee.
- Pay the scheduled plan payments using a Visa, MasterCard, or Discover Card.

Which courts are available on e-Traffic?

- Batesville, Independence County District Court
- Carlisle, Southern District Court of Lonoke County
- Conway, Faulkner County District Court
- Faulkner County Circuit Court, Juvenile Division
- Hot Springs, Garland County District Court
- Little Rock District Court
- Malvern, Hot Spring County District Court
- Marion, Crittenden County District Court
- Mena, Polk County District Court
- Miller County Circuit Court
- Mt Ida, Montgomery County District Court
- Pulaski County District Court
- Van Buren County Circuit Court, Juvenile Division
- Van Buren, Crawford County District Court
- West Memphis, Crittenden County District Court
- White County District Court, Searcy Division

Why can't I pay my ticket on e-Traffic?

- You can only pay tickets online for the courts shown above.
- Sometimes it takes a week, or even more, for the court to get the ticket from the law enforcement agency that issued the citation.
- Some violations, such as Driving While Intoxicated, require a court appearance and are not allowed to be paid online.
- Be sure that you entered all the required information correctly, including the citation number, your name, and your credit card information.

How do I get my court on e-Traffic?

- To be available on e-Traffic, a court must first be using the Contexte Case Management System.
- After a court goes live on Contexte, the court must notify the AOC that it wishes to allow traffic ticket payment on e-Traffic.
- The court should notify the AOC that it wishes to participate in e-Traffic.
- The court will sign a Service Level Agreement with the Information Network of Arkansas [2] (INA) to allow INA to transfer payments to the court.

Who should I contact if I have other questions?

- For questions about e-Traffic, you may contact the Administrative Office of the Courts at 501-410-1900, option 1.
- For questions about a specific case, or if you lost your traffic ticket, please contact the court where the ticket is filed.

Source URL: <https://www.arcourts.gov/administration/acap/etraffic>

Links

[1] <https://pay.arcourts.gov>

[2] <http://ina.arkansas.gov/>