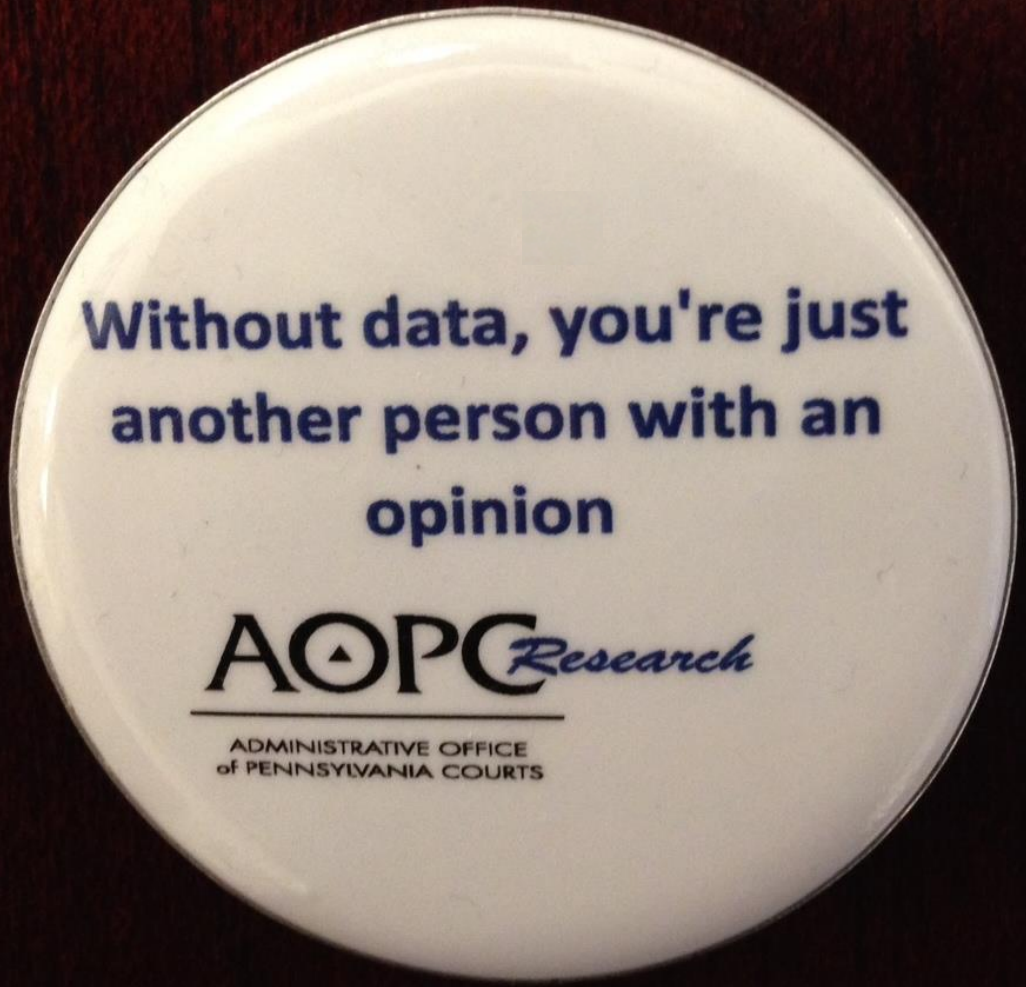
Improving the Quality of Court Information

ACAP Systems Conference
Little Rock
October 31, 2014

Richard Schauffler
National Center for State Courts

NCSC
National Center for State Courts


Without data, you're just another person with an opinion
AOPC Research
ADMINISTRATIVE OFFICE
of PENNSYLVANIA COURTS

Lift Fulton from mire

Atlanta Journal Constitution

Put someone in charge of the courts . . . no one actually running the place …

The courts better themselves

Boston Globe

Lawmakers would be wise to give the courts the power to complete their campaign for excellence.

What is Data Quality?

Available

Right-sized

Complete

Believable

Consistent

Accurate

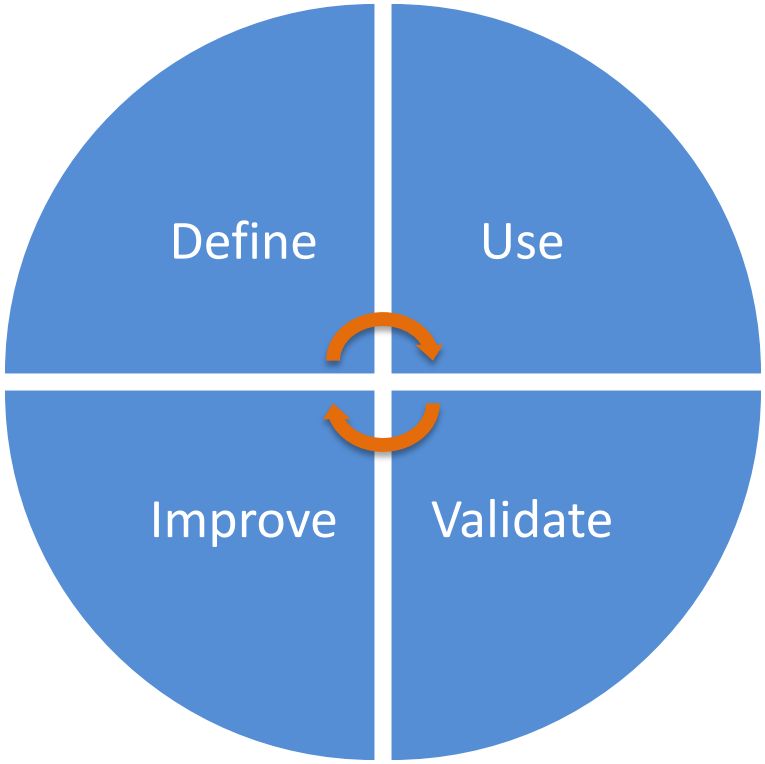
Interpretable

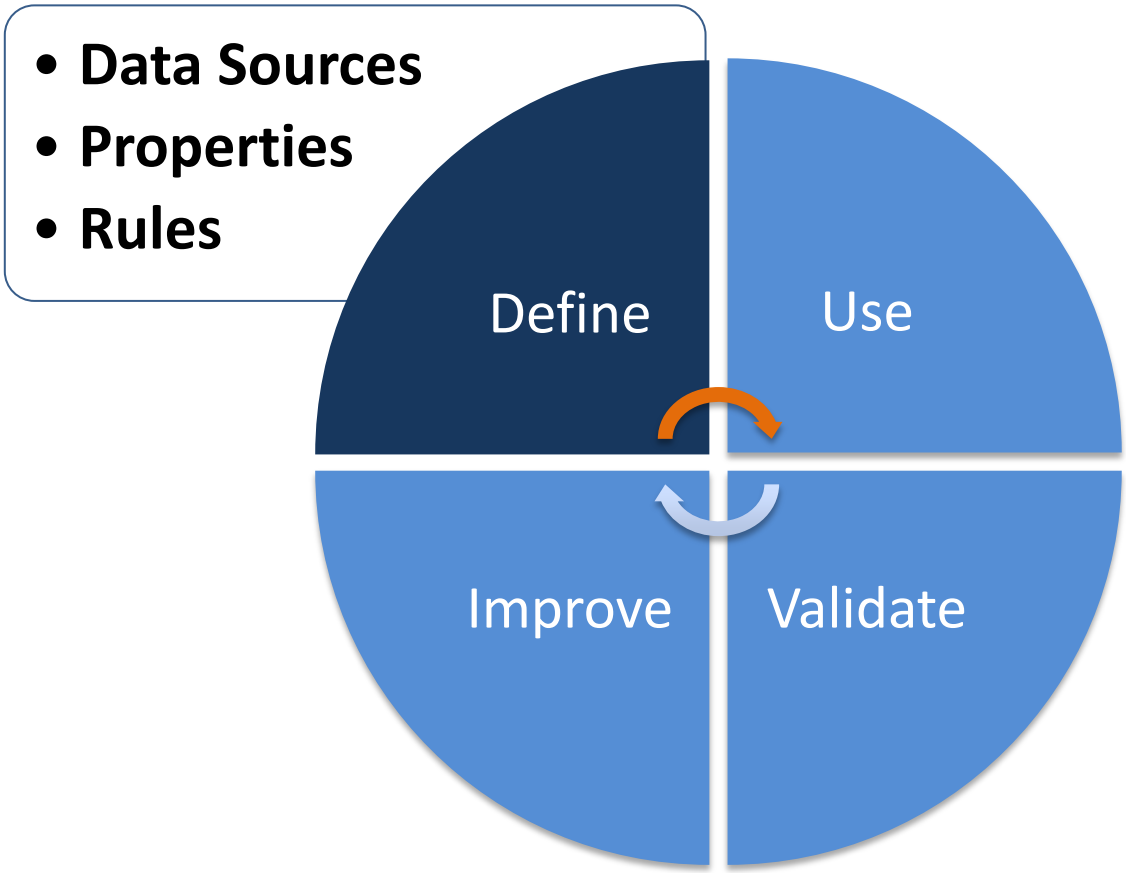
Relevant

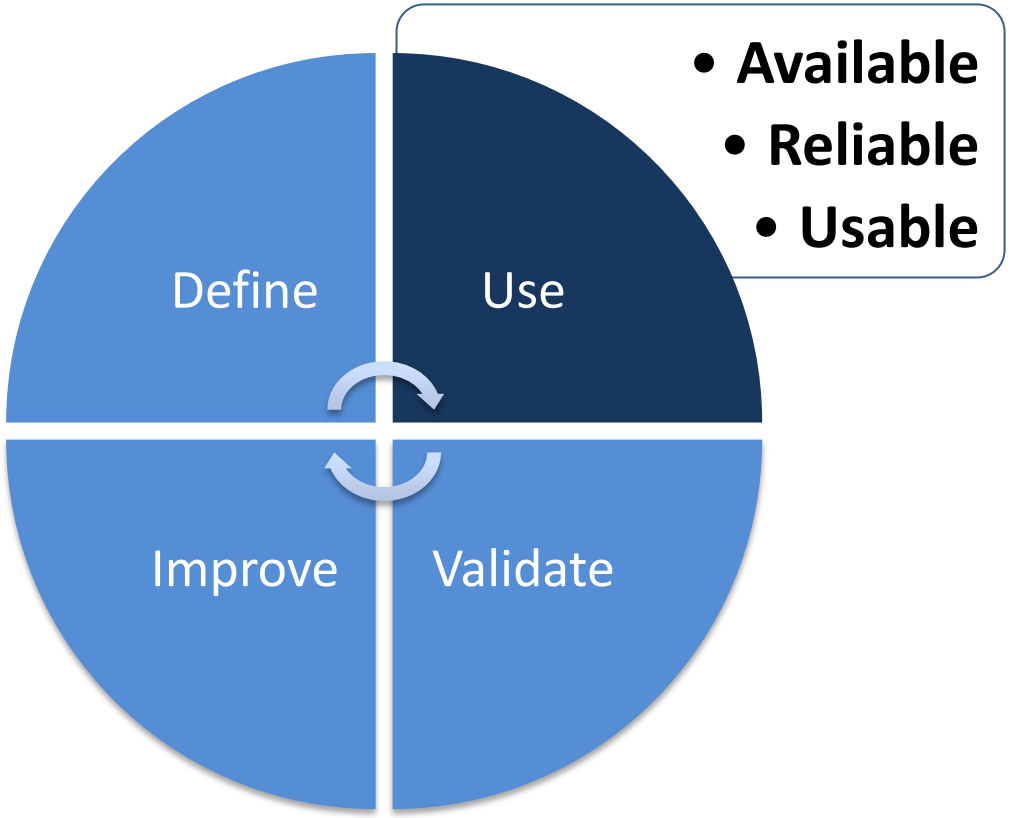
Secure

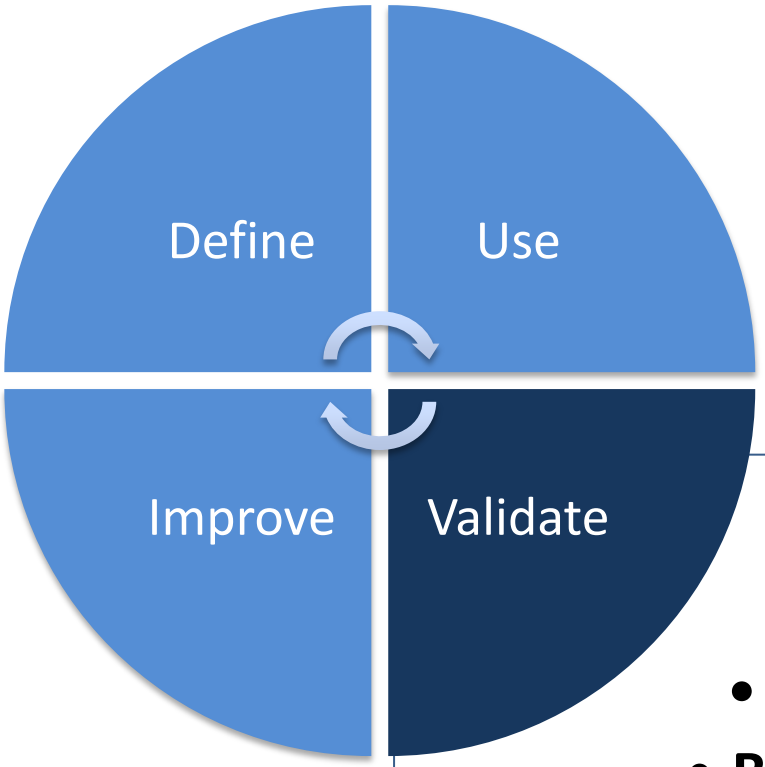
Timely

How Do You Get It?

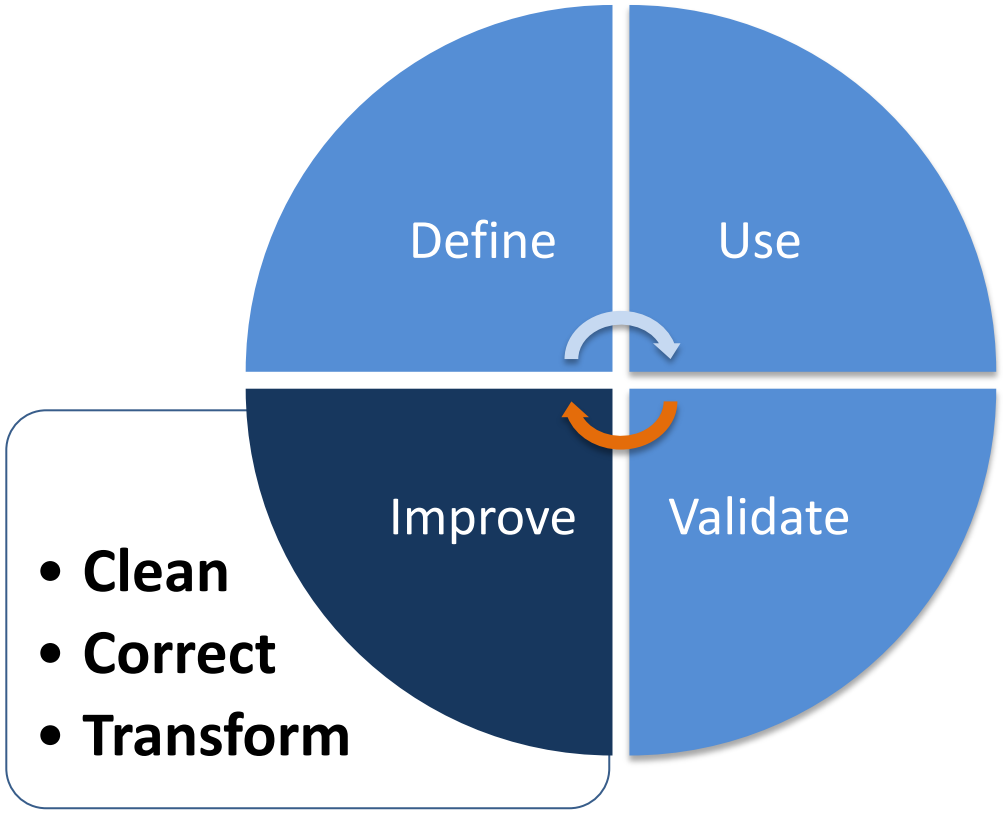

Define
Use
Improve
Validate


• Data Sources
• Properties
• Rules
Define
Use
Improve
Validate

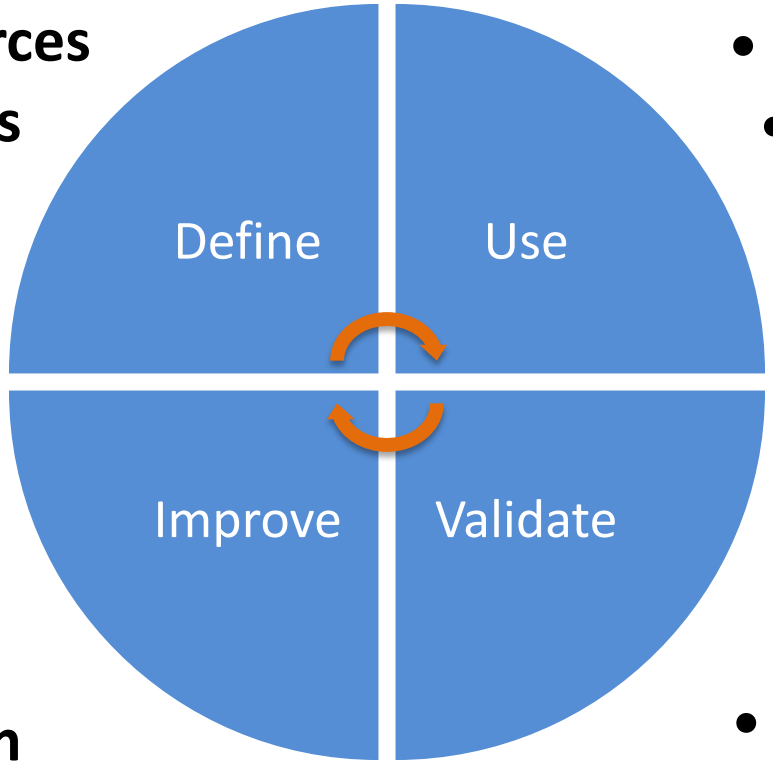

Define
Use
Improve
Validate
• Available
• Reliable
• Usable



- **Scan**
- **Report**
- **Baseline**


Define
Use
Improve
Validate
• Clean
• Correct
• Transform

- Data Sources
- Properties
- Rules



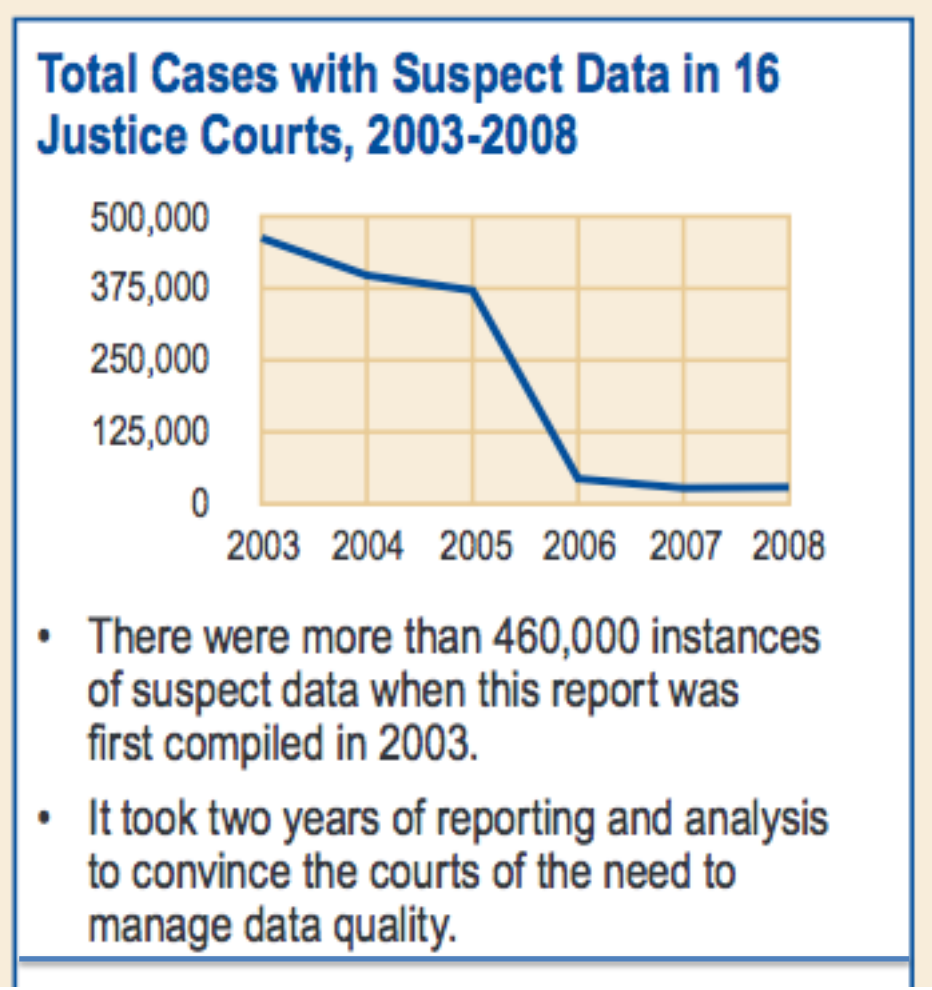
- Available
- Reliable
- Usable

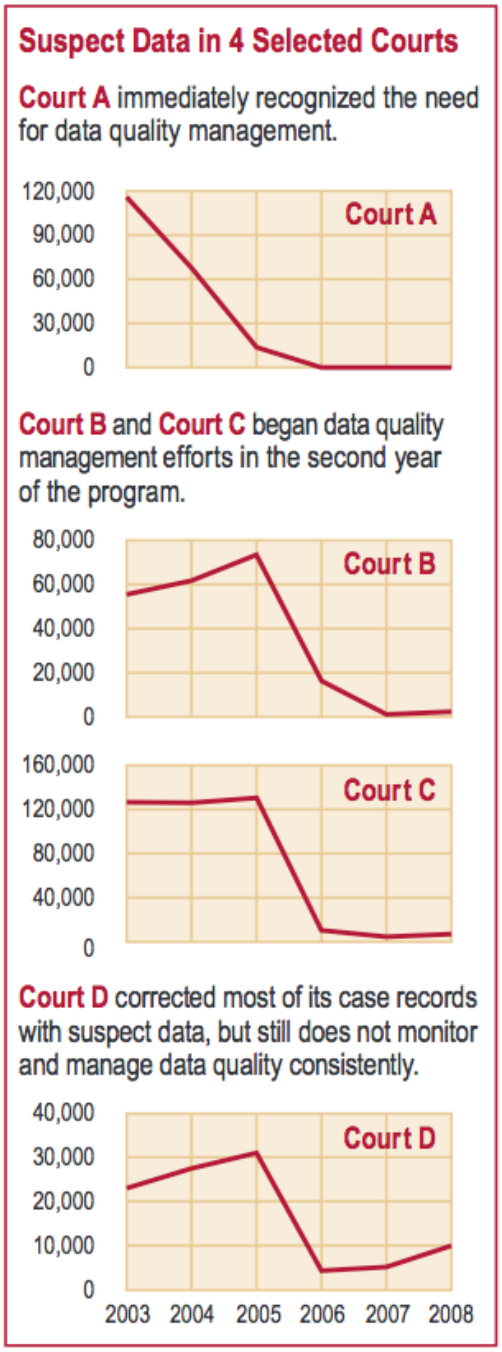
- Clean
- Correct
- Transform

- Scan
- Report
- Baseline

National Center for State Courts

The Campaign Strategy

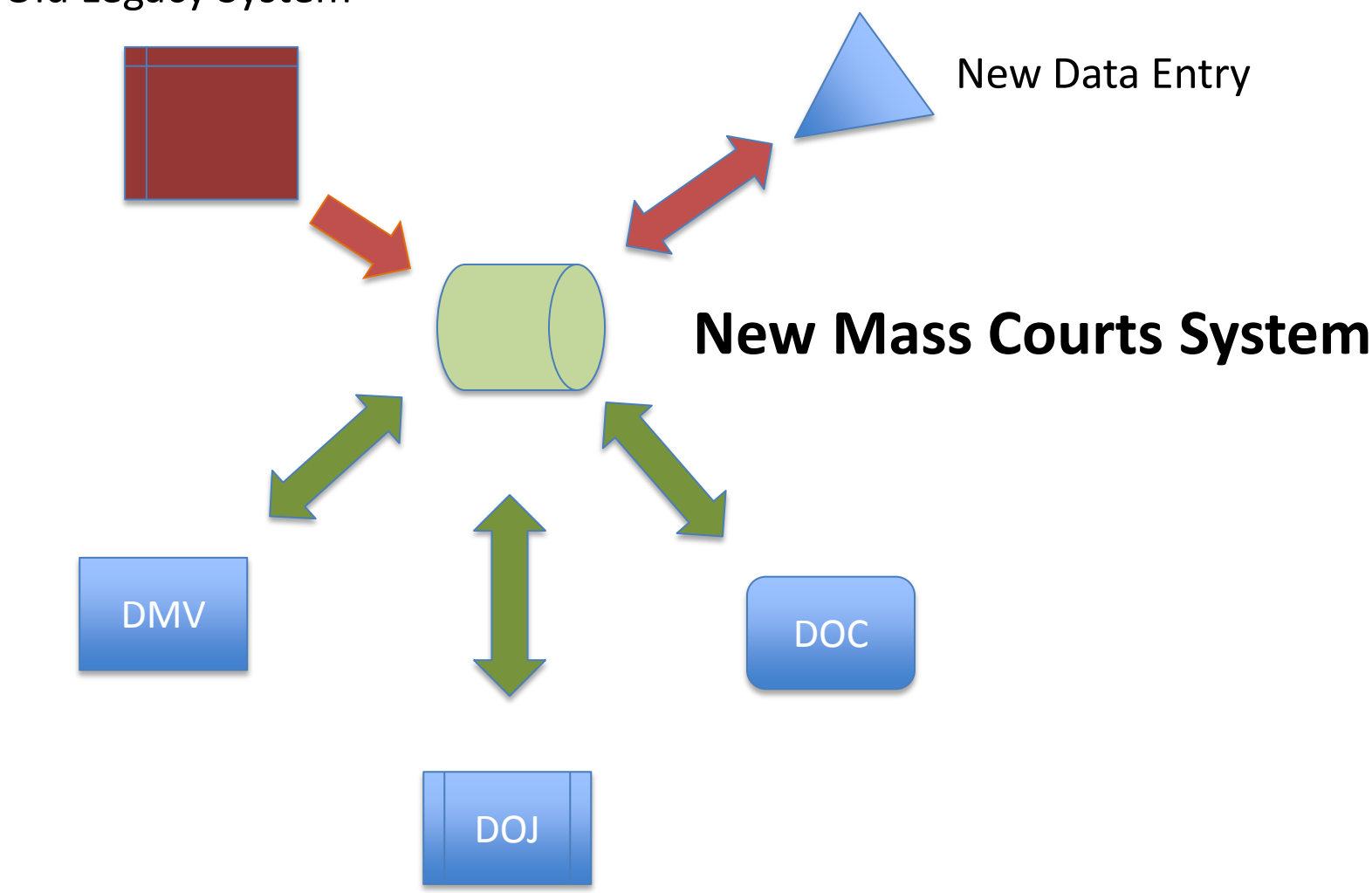




Fix

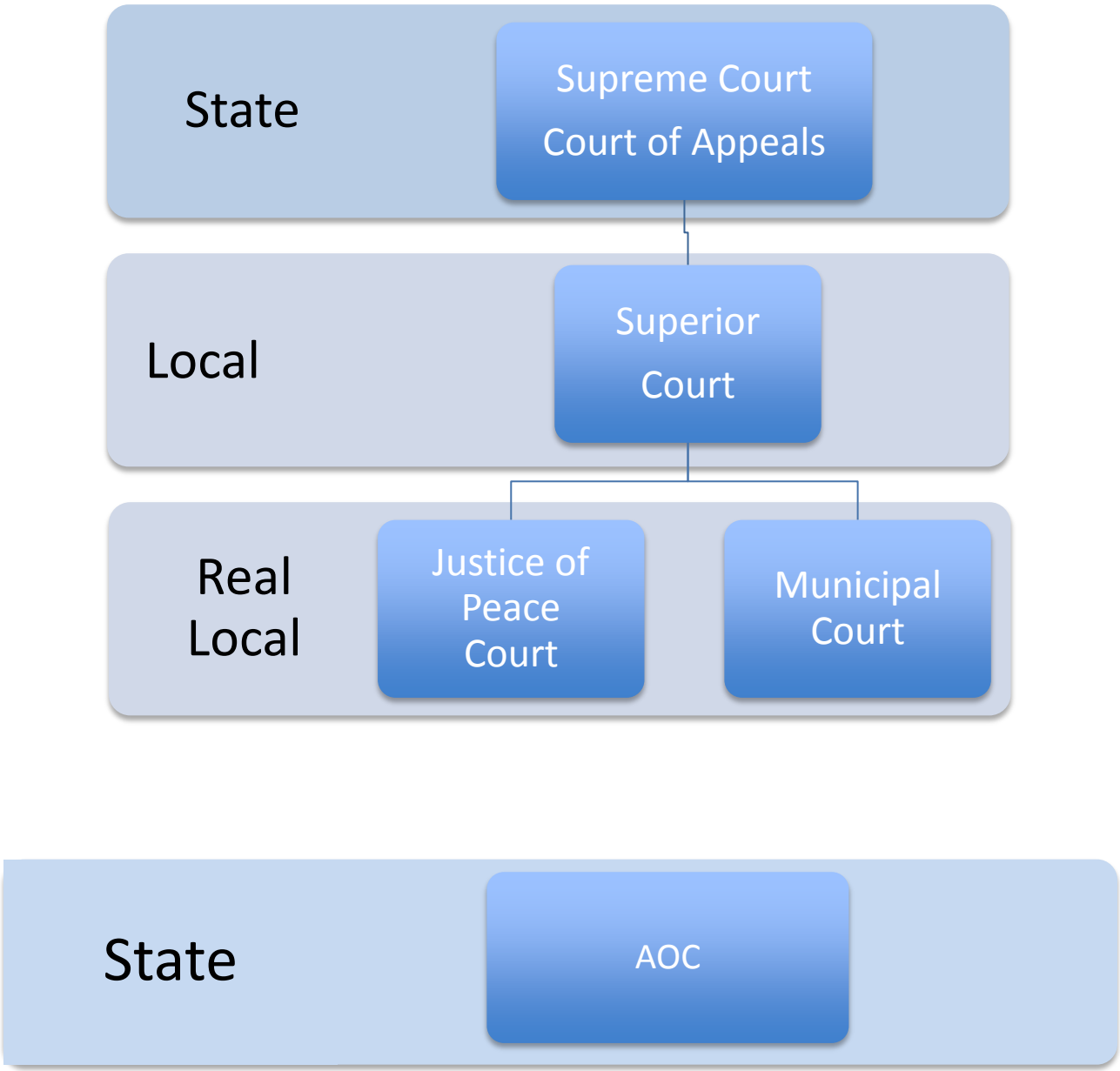
Stall

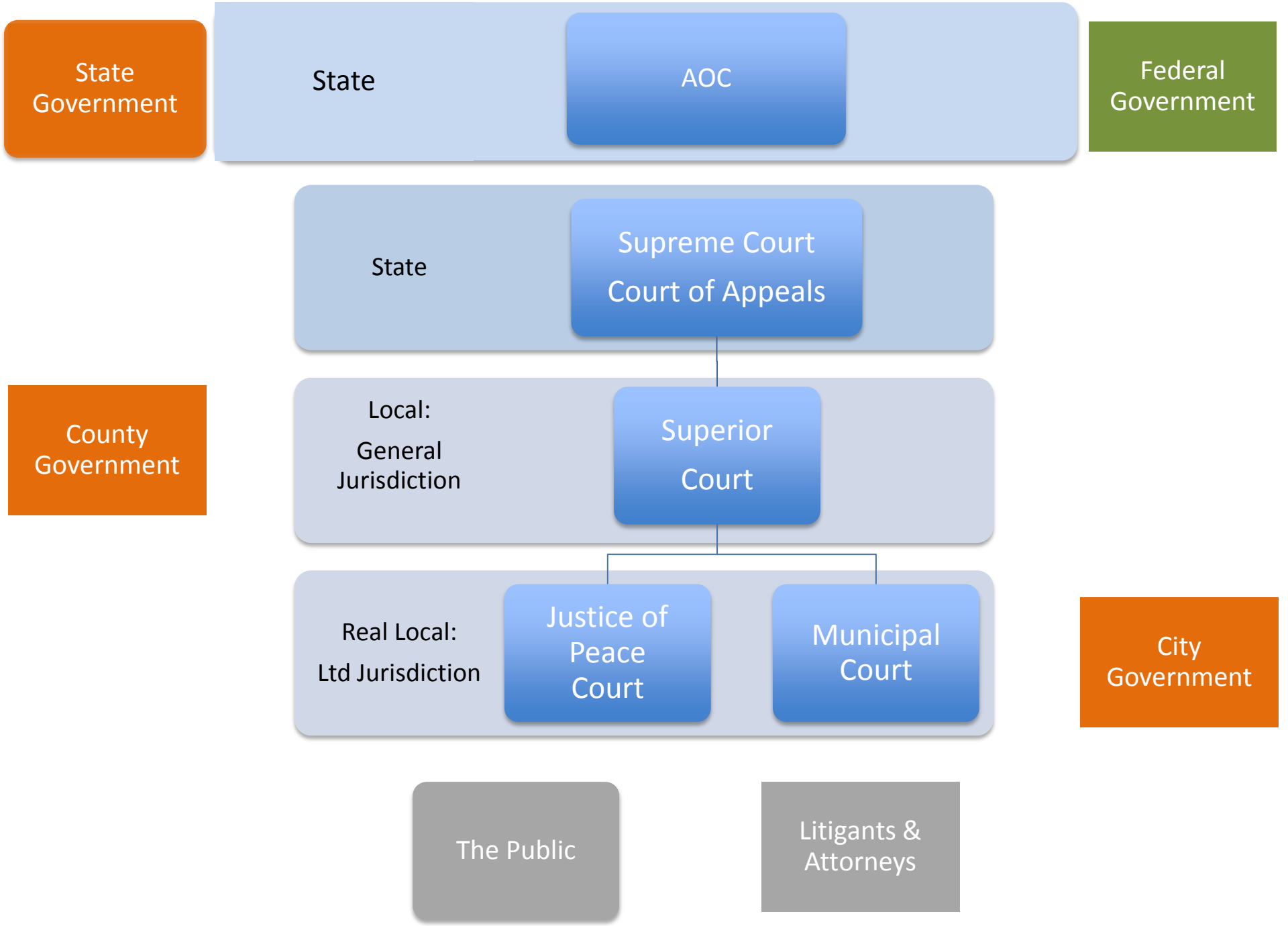
Pretend

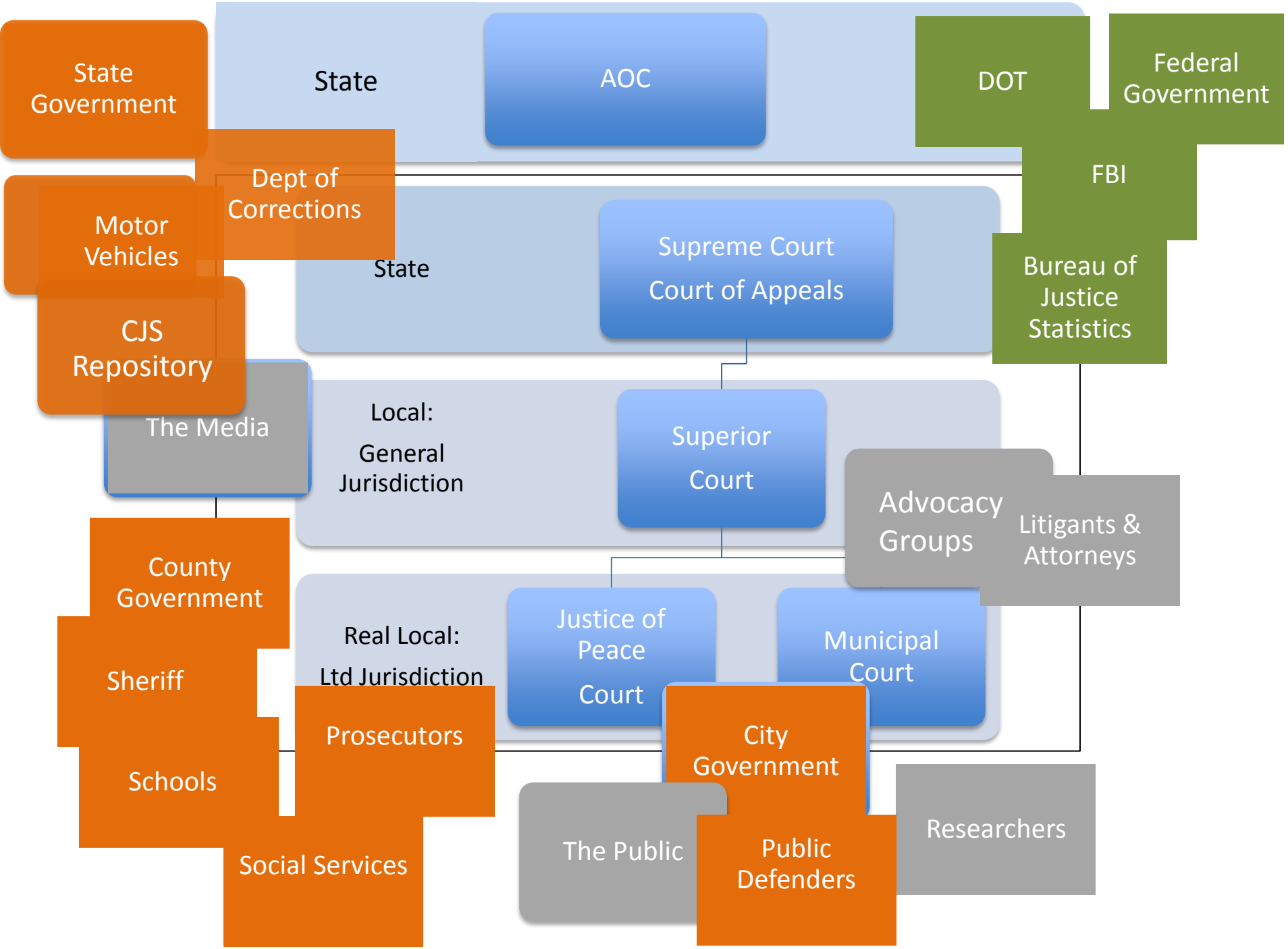


The Workflow Strategy

Who Cares?


State
Supreme Court
Court of Appeals
Local
Superior
Court
Real
Local
Justice of
Peace
Court
Municipal
Court
State
AOC


State Government
State
AOC
Federal Government
State
Supreme Court
Court of Appeals
County Government
Local:
General Jurisdiction
Superior Court
Real Local:
Ltd Jurisdiction
Justice of Peace Court
Municipal Court
City Government
The Public
Litigants & Attorneys


State Government
State
AOC
DOT
Federal Government
Dept of Corrections
FBI
Motor Vehicles
State
Supreme Court
Court of Appeals
Bureau of Justice Statistics
CJS Repository
The Media
Local:
General Jurisdiction
Superior Court
Advocacy Groups
Litigants & Attorneys
County Government
Real Local:
Ltd Jurisdiction
Justice of Peace Court
Municipal Court
Sheriff
Prosecutors
City Government
Schools
Social Services
The Public
Public Defenders
Researchers

Surviving the Economic Tsunami in State Courts:

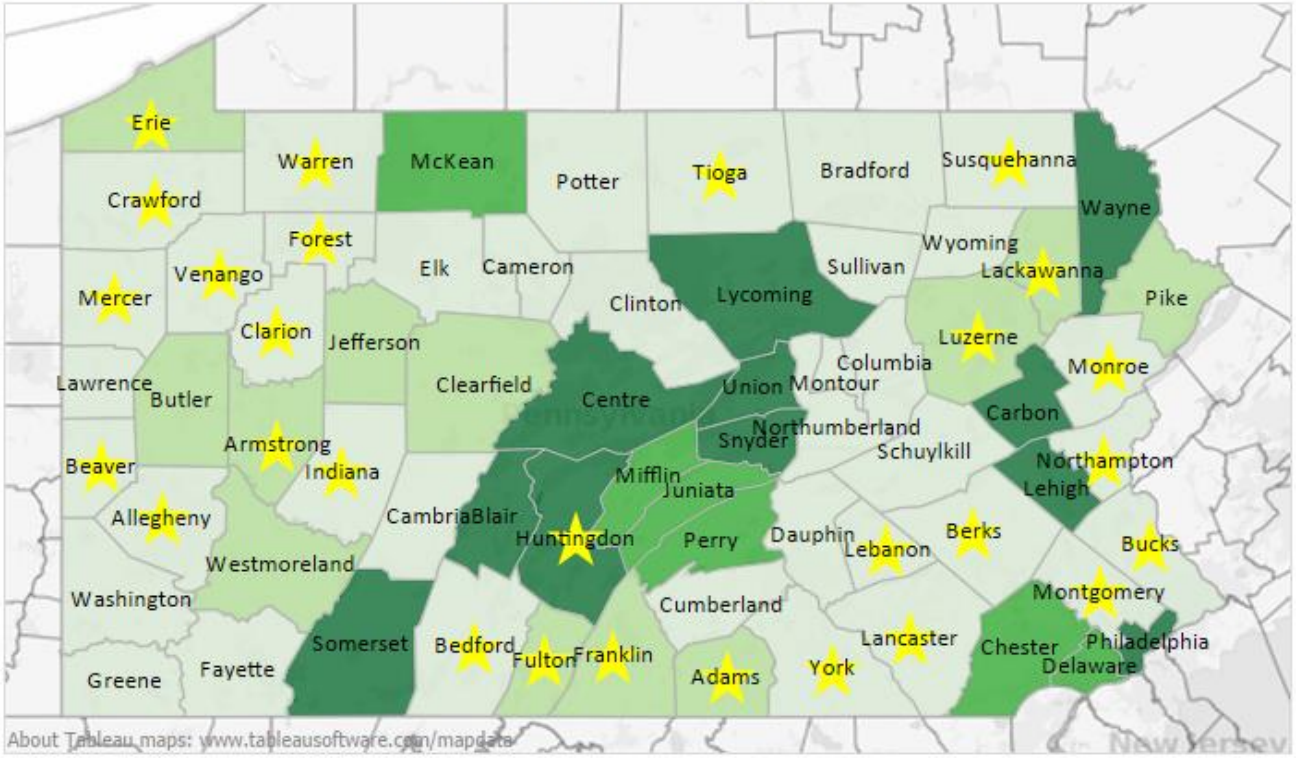
How Fresh Ideas, New Solutions and Inter-branch Cooperation Are Replacing "Business as Usual"

Can We Do Better?

AOPC
ADMINISTRATIVE OFFICE
of PENNSYLVANIA COURTS

2014 Civil Inventory Project

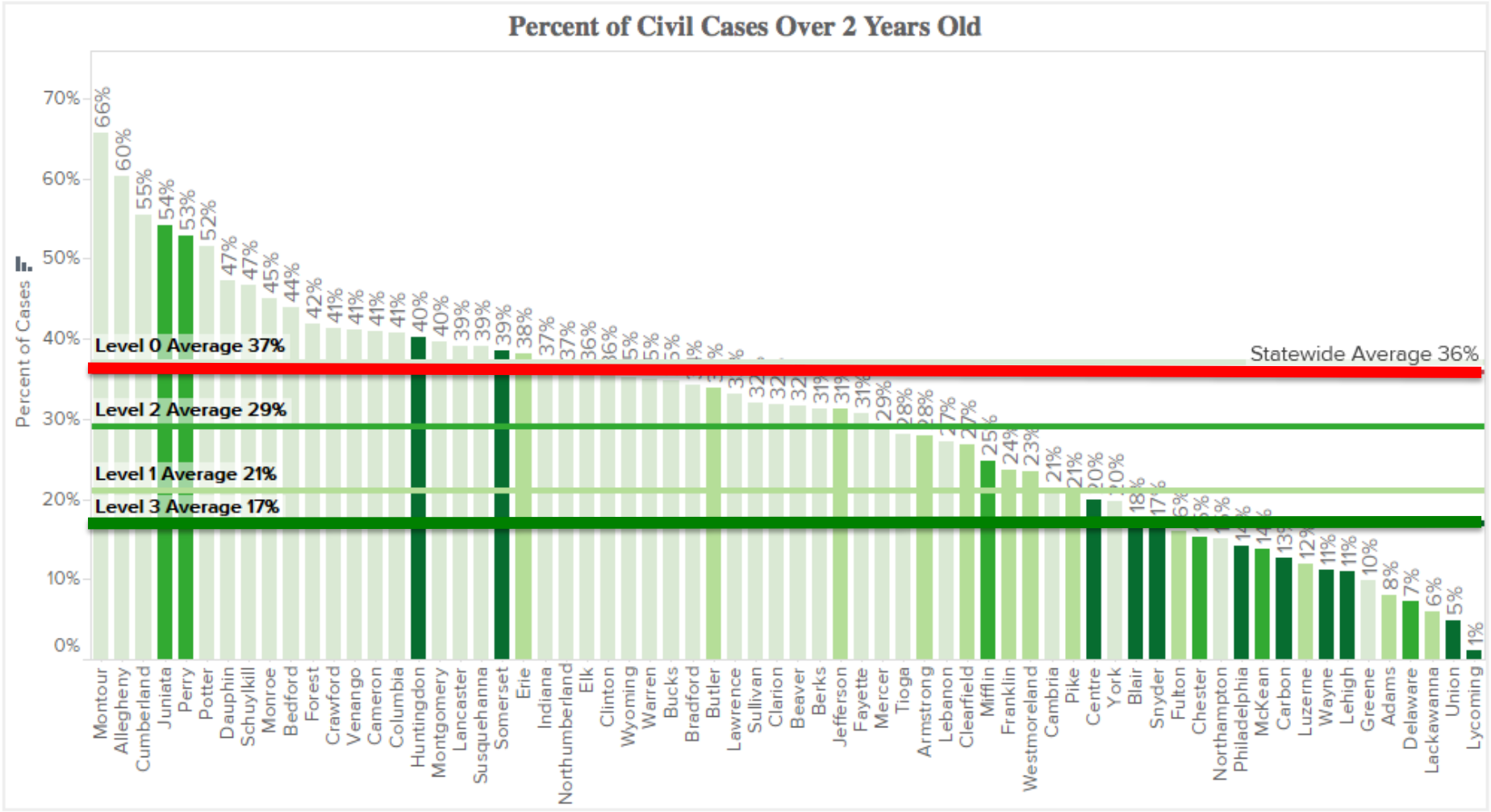
Levels of Case Management



Legend

Hover over legend to see definitions

Level 0 - Attorney Driven	
Level 1 - Attorney Driven, Court Monitored	
Level 2 - Court Driven	
Level 3 - Court Controlled	
Counties with local rules committees or working groups addressing case management	★



*Washington County is unable to produce the number of active civil cases, therefore they are excluded from the chart above.

5%

Daily Caseflow Management

Utah State Courts - Court Performance Measures

Performance Measure Reports

Access and Fairness

Effective Use of Jurors

Clearance Rate

District Court | Juvenile Court | Justice Court | Supreme Court | Court of Appeals

Time to Disposition

District Court | Juvenile Court | Justice Court | Supreme Court | Court of Appeals

Age of Pending Cases

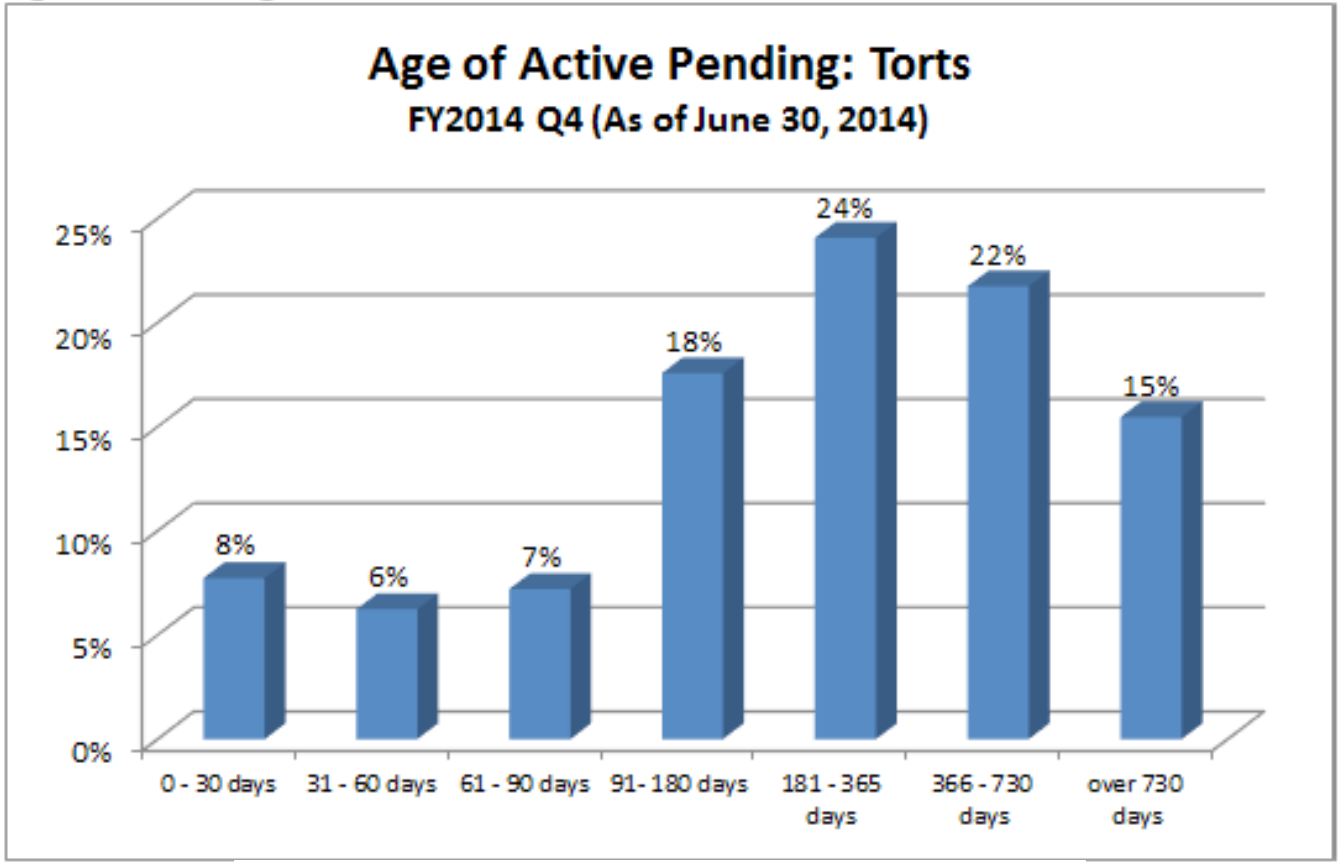
District Court | Justice Court

Restitution, Fines, and Fees

District Court | Juvenile Court

Court Employee Satisfaction

Age of Pending Cases - District Court



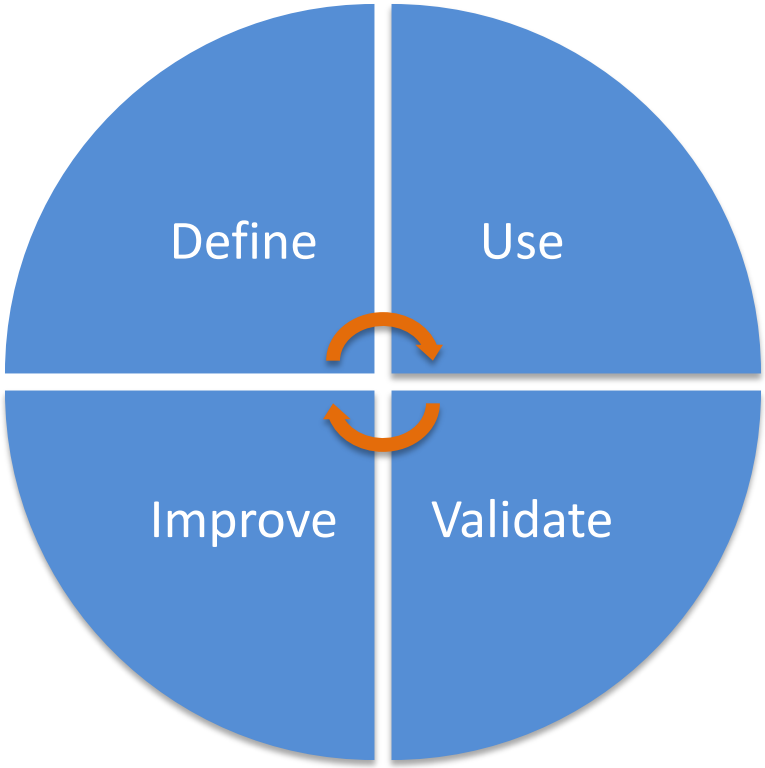
Jury Management Data

STATEWIDE					
JURY SELECTION PROCESS	FY 2009	FY2010	FY2011	FY2012	FY2013
SERVED ON JURY	3,117	2,711	3,111	3,188	3,959
REPORTED FOR SERVICE	13,184	13,266	12,701	12,866	13,495
FAILED TO APPEAR	376	370	1,115	1,297	1,497
TOLD NOT TO REPORT	29,666	32,404	33,609	31,558	31,828
SUMMONED	43,226	46,040	47,425	45,721	46,820
ELIGIBLE	57,069	57,837	61,201	60,573	65,450
NOT ELIGIBLE	92,068	88,120	100,624	100,033	92,307
SELECTED FROM JURY POOL	149,137	145,957	161,825	160,606	157,757
REASONS NOT ELIGIBLE					
BAD ADDRESS	40,576	39,999	39,447	36,923	30,962
BAD ADDRESS FIX	45,973	32,774	28,732	27,721	44,514
DUPLICATE	6	6	17	3	12
DECEASED	554	633	642	715	824
DISQUALIFIED	0	0	0	0	0
EXCUSED HARDSHIP/NECESSITY-TEMPORARY	3,115	3,451	3,500	3,197	4,918
EXCUSED HARDSHIP/NECESSITY-PERMANENT	5,377	5,347	4,852	4,662	5,733
FELONY	2,772	2,218	2,394	2,239	2,079
MOVED OUT OF STATE	4,004	3,646	4,093	6,142	18,110

National Center for State Courts • CONFERENCE OF CHIEF JUSTICES
CCJ · COSCA · NCSC · CCJ · COSCA · NCSC · CCJ · COSCA
David Boies
Ted Olson
Hon. Myron Steele
Don Goodnow
Dean Brennen
Hon. Matthew Durrant
Hon. Eric Hutchings

Crash programs fail because they are based on theory that, with nine women pregnant, you can get a baby in one month.

--Wernher Von Braun


Define
Use
Improve
Validate

Thank You

www.courtstatistics.org

www.courtools.org

National Center for State Courts

Narrative:

1) What is data quality
    1) -dimensions of it
2) how do you get it
    1) Working the 4 quadrants
    2) Examining the data in detail
        1) examples
3) how do you keep it
    1) Training/use/audits
4) Why does it matter?
    1) Budget
    2) Policy
    3) Management